



2018-2019



Yamhill Community Action Partnership  
**NEEDS ASSESSMENT REPORT**





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# Yamhill County Action Partnership **NEEDS ASSESSMENT REPORT**

## Purpose Statement

The purpose of Yamhill Community Action Partnership's Needs Assessment is to enhance understanding of the needs of each unique community in Yamhill County. The report is meant to further inform the work of YCAP and any other interested community entity in efforts to improvement conditions of living for Yamhill County residents. In order not to duplicate efforts of previous needs assessments, key findings and links to previous assessments are discussed below.

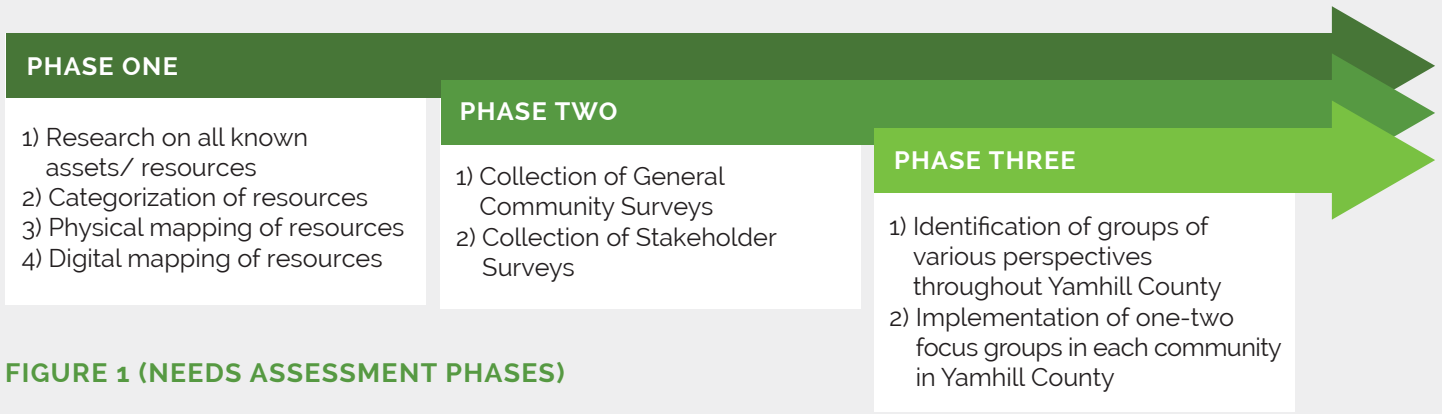
## Additional Relevant Reports

Several significant sources of community data on various areas of need have already been generated. The report conducted by the Oregon Community Foundation in 2017 looked specifically at five key domains: community demographic and social profile, economy and employment, education and training, health and human services, and arts and culture. Findings supported the need for research related to development of affordable housing, need for economic development that creates family wage jobs, need for local workforce development and ability to retain workforce talent locally, among other findings and recommendations. Full report can be found at [Oregon Community Foundation Needs and Opportunities Report](#):

The annual Point In Time Homeless Count Report also provides data specifically on county wide homelessness. The Homeless Count, coordinated by YCAP's Client Services and Housing Department, is not intended to be a comprehensive count of all persons experiencing homelessness, but rather provides a snapshot of

homelessness in Yamhill County from year to year. The Homeless Count, conducted on January 31st, 2018 found 1,386 persons experiencing homelessness in some form on that night. This included 417 experiencing literal homelessness (car, street, camping, RV with no utilities), 240 persons living in shelters, and 729 persons living in couch surfing situations. Among specific sub-populations 37 veterans, 98 unaccompanied youth, and 114 chronically homeless persons were counted. These numbers account for an overall increase of 320 persons over the 2017 Count. Full report can be found at: [2018 Point In Time Homeless Count Report](#).

Lastly, the 2017 Community Health Assessment conducted by Yamhill County Public Health, has yielded some important findings that complement YCAP's Needs Assessment. It covers information about the physical and mental health status of Yamhill County residents, among other essential health and environmental data. Full report can be found at: [2017 Community Health Needs Assessment](#).



**FIGURE 1 (NEEDS ASSESSMENT PHASES)**

# Process Overview

This Yamhill County Needs Assessment consisted of three distinct data collection phases conducted throughout 2018. These phases included asset mapping, survey collection, and implementation of focus groups. Examination of existing community data from various sources was also conducted as a preliminary step. See figure 1 above for a visual representation of the needs assessment process.

## Phase One

Phase one of the 2018 Needs Assessment data collection consisted of an asset mapping process, including physically mapping out all known resource locations for each community in Yamhill County, followed by a digital mapping of resources.

All known resources within these categories were not only mapped according to their location, or physical availability to community members, but also assessed to determine hours/days available, service area, screening/eligibility criteria, fees/copays, and service availability. Each resource was categorized, color coded, and mapped in the following specific categories: housing/homelessness, food, financial assistance, childcare, employment, health and wellness, legal services, education, technology access. Additionally, through the asset mapping process, lines of public transportation were mapped in each community as well as availability of food access categorized into full-service store, convenience store, and farm stands.



**FIGURE 2 (CATEGORIES OF ASSET MAP, COLOR CODED KEY)**



## Phase Two

Phase two of the Needs Assessment data collection was the creation of a needs assessment survey, which was made available online and in hard-copy format for respondents to complete. Given the sample size of persons who live in Yamhill County, we calculated a need to conduct a minimum of 1,056 surveys to receive results with a margin of error no greater than +/- 3% at 95% confidence level. We utilized [Survey Monkey](#) as the tool to gather online survey information and export into the statistical program, [SPSS](#), for analysis. Hard-copy surveys were distributed at points around Yamhill County, as well as available at the YCAP office. A full list of physical survey locations is located in the appendix. A survey incentive was used to ensure an adequate participation level, which consisted of a \$100 visa gift card awarded at random to a survey participant. Additionally, each person who completed a survey was eligible to receive a day pass for the local transit system. Surveys were available in English and Spanish, with the goal of securing surveys from both language groups. Those with limited literacy comprehension were given the option of having the survey read orally by staff at the YCAP main office.

YCAP also conducted a secondary survey with various stakeholders throughout Yamhill County, including faith leaders, business owners, elected officials, landlords, and non-profit leadership.

## Phase Three

Phase three of the Needs Assessment gathered an additional layer of data through use of focus groups. These focus groups took place in each community in Yamhill County to provide a deeper layer of insight into the needs and strengths of each particular community. In total, twelve focus groups were conducted. The focus groups used a guided interview format, available in the appendix for view. The group feedback was transcribed into qualitative data and analyzed as part of the overall needs assessment data.



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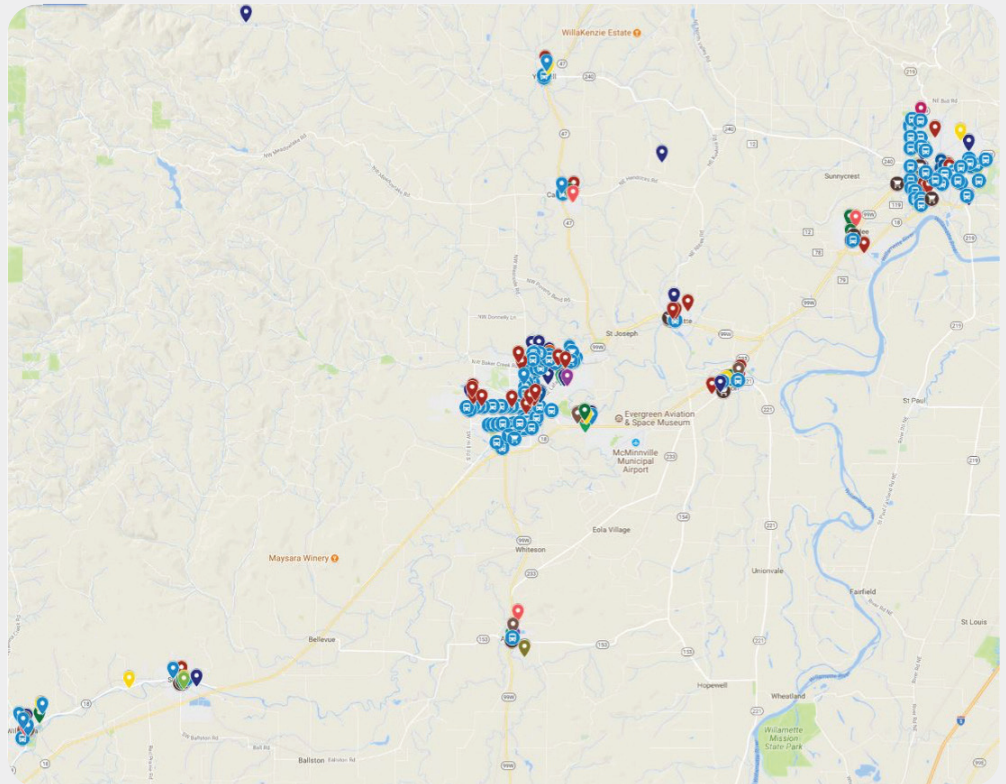


# Phase One

## County Wide Asset Maps

The asset mapping process in Phase One allowed for a visual representation of available resources in Yamhill County and resource placement. Below is snapshot of county wide asset map, including transit stops, for each community. This image provides an overall view of resource placement in Yamhill County.

- Housing/Homelessness
- Food
- Financial Assistance
- Childcare
- Employment
- Health & Wellness
- Legal Services
- Education
- Technology



There are clearly visual disparities between resource locations, including transit availability, between McMinnville and all other communities in Yamhill County. Following are close up visuals of each map, with resulting findings.



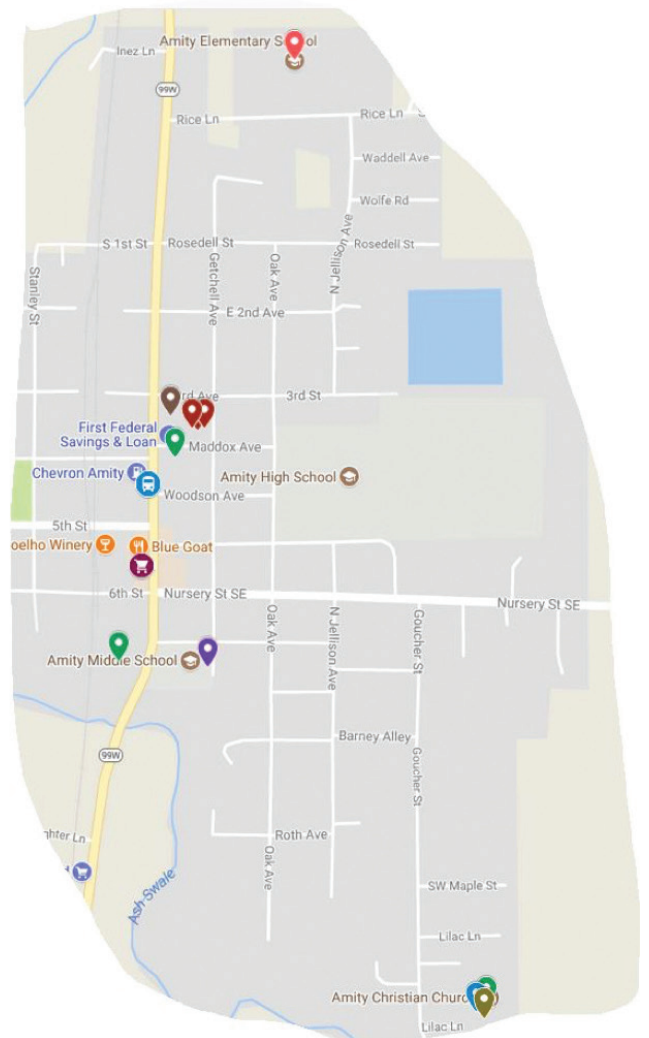
# Amity Asset Map

- Housing/Homelessness
- Food
- Financial Assistance
- Childcare
- Employment
- Health & Wellness
- Legal Services
- Education
- Technology

## OBSERVATIONS

- Amity has two “resource cluster sites,” or sites that offer 3 or more resources at one location. The first cluster site is Amity Christian Church, which houses the clothing closet, community exercise program, and some financial assistance for electricity. Amity Assembly of God is the second cluster site, housing the food pantry, hot community meal, and Harvest to Home program through YCAP. These cluster sites could be two effective outreach locations for service providers to connect with residents.
- No full access grocery store in city limits.
- One low-cost childcare program within the city.
- Only one location for technology access was located (Amity Library).
- Amity residents have limited bus service into McMinnville to access resources. Bus transports 5 times per day from Amity to McMinnville with a gap in service from 8:40 am to 1:10 pm.
- Amity residents have no public transportation on the weekend or after 6:45 pm, limiting ability to seek work opportunities. No para-transit services for disabled persons are available.

Full digital map can be viewed at [Amity Asset Map](#).



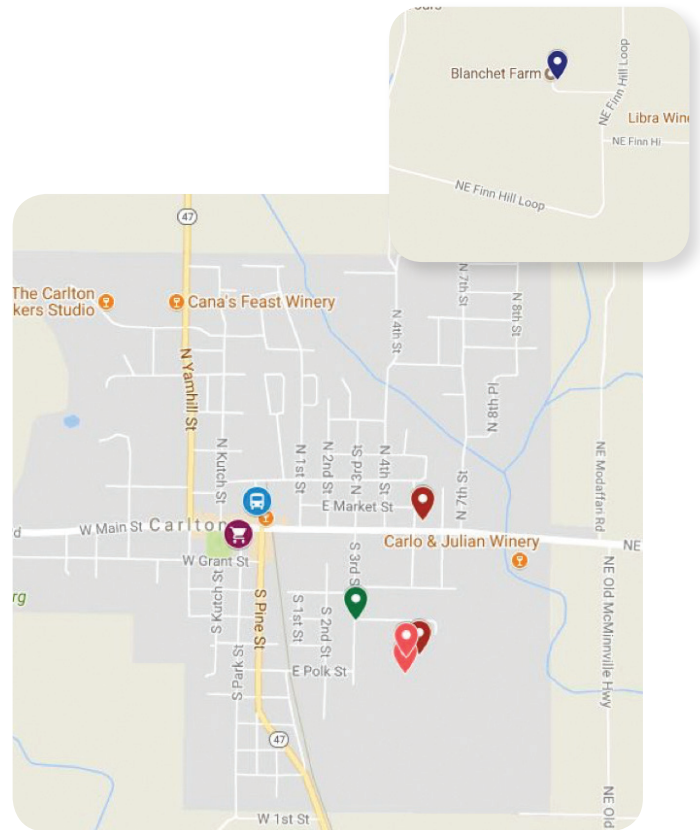
# Carlton Asset Map

- Housing/Homelessness
- Food
- Financial Assistance
- Childcare
- Employment
- Health & Wellness
- Legal Services
- Education
- Technology

## OBSERVATIONS

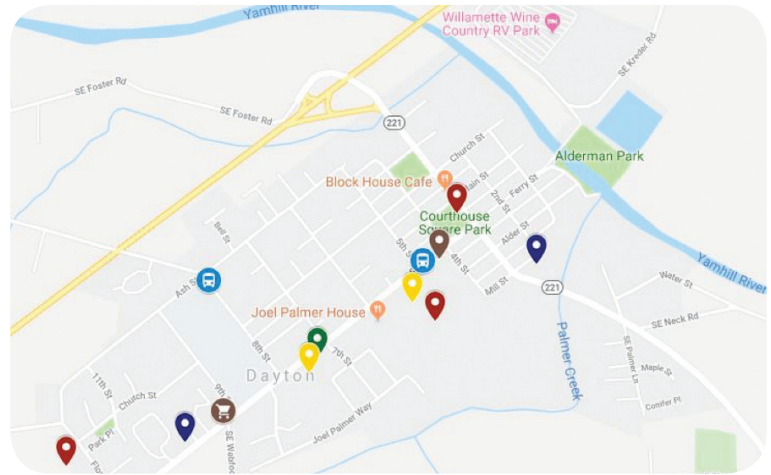
- Carlton has one "resource cluster site," or site that offers 3 or more resources at one location. The cluster site is Yamhill-Carlton Elementary, which houses The Cougar Club, Carlton Together Cares, and Friday Family Food.
- Carlton and Yamhill share several resources among their towns given their proximity, especially resources available through their shared school district.
- No full access grocery store in city limits.
- Carlton Together Cares operates as a childcare option, providing youth enrichment opportunities to a variety of ages. They include programs starting in pre-school, summer learning opportunities, athletics and more.
- No technology access locations were found for general public use.
- Carlton residents have limited bus service into McMinnville to access resources. Bus transports at 5 times per day from Carlton to McMinnville with a gap in service from 7:37 am to 12:07 pm.
- Carlton residents have no public transportation on the weekend or after 7:40 pm, limiting ability to seek work opportunities. No para-transit services for disabled persons are available.

Full digital map can be found at [Carlton Asset Map](#).



# Dayton Asset Map

- Housing/Homelessness
- Food
- Financial Assistance
- Childcare
- Employment
- Health & Wellness
- Legal Services
- Education
- Technology



## OBSERVATIONS

- Dayton has one food pantry option, but no full access grocery store in city limits. There are also no free hot meal sites in Dayton. Dayton does have the Harvest to Home Food resource through YCAP.
- Dayton residents have some access to public technology resources at the Dayton Library and can access computer/wifi from 9:00-5:00 M-F in 30 minute intervals.
- Dayton has a significant childcare resource in that it has a branch of Headstart located in town. However, low cost childcare resources for older children (age 6 and older) are lacking.
- Dayton has two major subsidized housing complexes within the city, however they are open to all Yamhill County residents that qualify.
- The Dayton Service Integration Team is the only financial resource within the city.
- Dayton residents have access to Newberg between 5:28 am and 6:29 pm on weekdays and to McMinnville between 6:59 am and 8:37 pm. On weekends, there are 4 transit times available to access Newberg/McMinnville. There are no general public transportation options on Sunday. No para-transit services for disabled persons are available.

Full digital map can be found at [Dayton Asset Map](#).



# Dundee Asset Map

- Housing/Homelessness
- Food
- Financial Assistance
- Childcare
- Employment
- Health & Wellness
- Legal Services
- Education
- Technology

## OBSERVATIONS

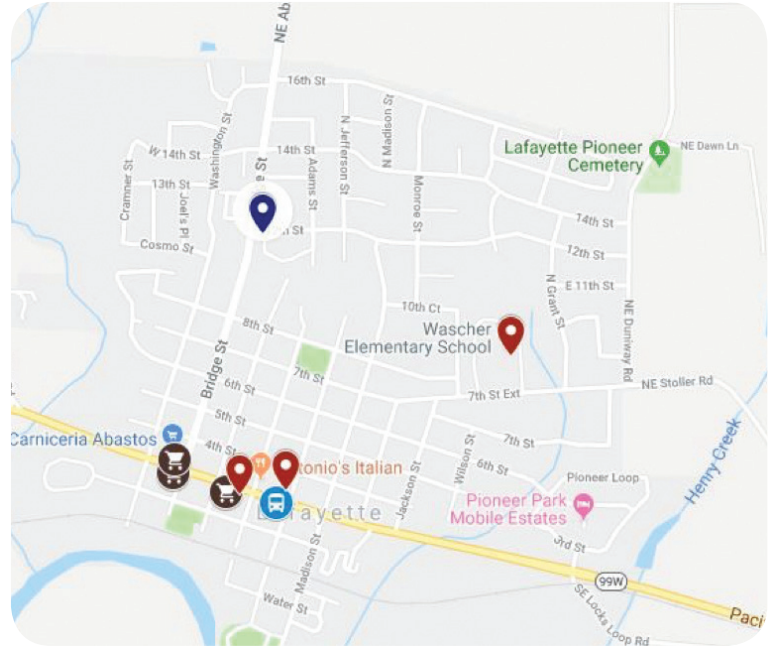
- Dundee has one hot meal option and one food pantry option, but no full access grocery store in city limits.
- There is no public technology access within the city. Dundee residents with no technology access would need to access the Newberg Library.
- One low-income childcare program exists for children K-5th.
- Given the need of Dundee residents to utilize resources within Newberg and other communities, public transportation is essential. When no public transportation is available the majority of resources cannot be accessed.
- Dundee residents have access to transit between 5:41 am and 6:44 pm on weekdays and to McMinnville between 6:50 am and 8:24 pm. On weekends, there are 4 transit times available to access Newberg/McMinnville. There is no general public transportation options on Sunday. No para-transit services for disabled persons are available.

Full digital map can be found at [Dundee Asset Map](#).



# Lafayette Asset Map

- Housing/Homelessness
- Food
- Financial Assistance
- Childcare
- Employment
- Health & Wellness
- Legal Services
- Education
- Technology



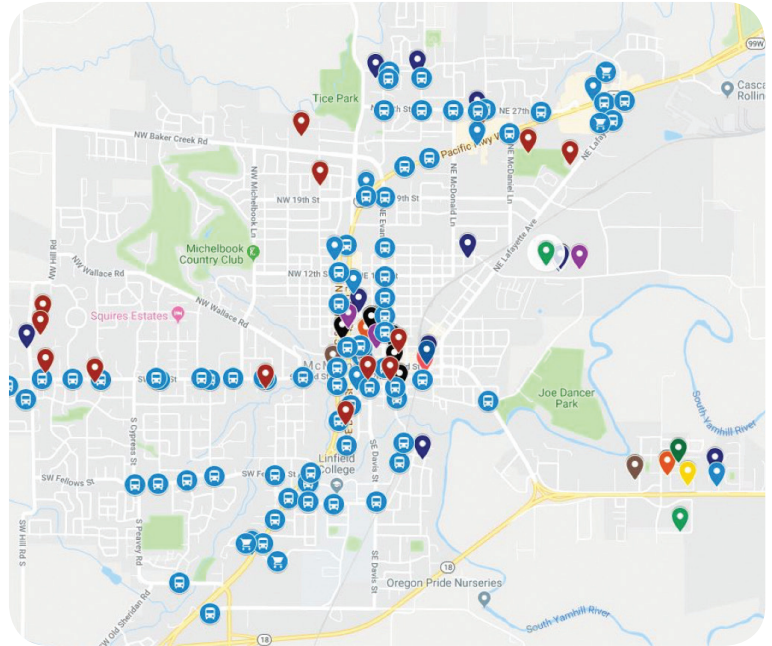
## OBSERVATIONS

- Lafayette has one food pantry option, a community garden, and the Friday Family Food Program. There is no hot meal option in town.
- There is no public technology access within the city. Lafayette residents with no technology access would need to access the McMinnville Library.
- Lafayette has one major subsidized housing complex within the city, but it is open to all Yamhill County residents that qualify.
- Given the need of Lafayette residents to utilize resources within McMinnville and other communities, public transportation is an important especially for Lafayette residents with no public transportation as the majority of services are located within town. There are gaps particularly for residents that need to access childcare programs and financial assistance programs.
- Lafayette residents have access to Newberg between 5:22 am and 6:22 pm on weekdays and to McMinnville between 7:06 am and 8:56pm. On weekends, there are 4 transit times available to access Newberg/McMinnville. There are no general public transportation options on Sunday. No para-transit services for disabled persons are available.

Full digital map can be found at [Lafayette Asset Map](#).

# McMinnville Asset Map

- Housing/Homelessness
- Food
- Financial Assistance
- Childcare
- Employment
- Health & Wellness
- Legal Services
- Education
- Technology



## OBSERVATIONS

- McMinnville has by far the vast majority of transit, access to groceries, and social services resources in the County. It has a number of resource cluster sites, including DHS, YCAP, Lutheran Family Services, Yamhill County Health and Human Services and more. These sites offer a cluster of resources for various needs at one location. This alone means that McMinnville residents can quickly meet their service needs more than other persons in Yamhill County.
- There are many food box and hot meal options, as well as ongoing food services (WIC/SNAP), as noted by the red points. McMinnville has more food pantries and hot meal sites than other communities in Yamhill County.
- The majority of shelter beds and subsidized housing units are located in McMinnville.
- McMinnville residents have the most access to public transit, with several local routes, however service is minimal on weekends. McMinnville residents have access to para-transit services.
- McMinnville is the only community in Yamhill County with some less common resources, such as legal assistance. Therefore, it is imperative that residents from other communities have easy access to McMinnville.
- There is technology access available to residents who lack wifi/computers every day of the week, although no

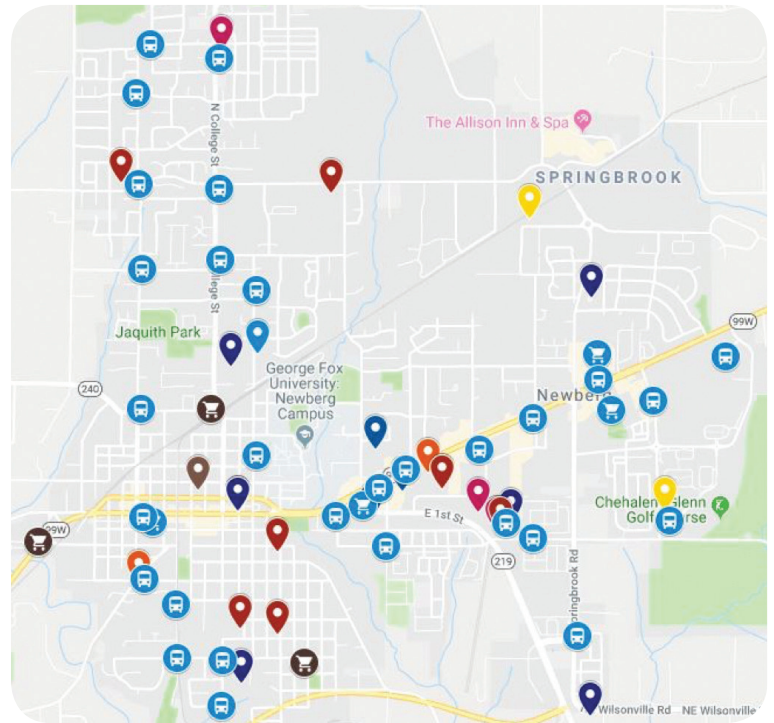
public tech access services are available after 8 pm. This could be problematic for persons who work during these hours, but are still experiencing poverty.

- McMinnville has the majority of employment resources, including the Worksource and Vocational Rehabilitation services for the County. Persons in need of supported employment services, such as employment supports specifically for persons with developmental disabilities or mental health conditions would need to access McMinnville service providers.
- McMinnville also leads in availability of Mental Health and Chemical Dependency resources/supports. McMinnville residents have more access to these and other wellness services than residents in any other community, in Yamhill County, due to their proximity to such services. Persons using public transit in McMinnville would have a maximum one hour ride time to complete the full city route.
- While McMinnville residents are geographically closer to vital services, the visual representation of the map does not show if resources at listed locations are adequate to meet all persons seeking assistance. Many resources listed do operate on some type of priority, waitlist, or first-come, first-served system.

Full digital map can be found at [McMinnville Asset Map](#).

# Newberg Asset Map

- Housing/Homelessness
- Food
- Financial Assistance
- Childcare
- Employment
- Health & Wellness
- Legal Services
- Education
- Technology



## OBSERVATIONS

- Newberg has moderate access to both full service and convenience style grocery options and local transit. While Newberg has a significant number of resource points, there are no clear cluster sites that offer multiple types of services at one location. As visually represented by the map, points tend to be less grouped and generally offer one particular kind of resource at each location.
- There is a food pantry and several hot meal options, with a hot dinner served 5 out of 7 nights a week. Currently no hot meals operate on the weekends. Newberg does not currently have community lunch and breakfast sites as McMinnville does.
- Newberg residents have access to public transit, with several local routes, however service is minimal on weekends. Newberg residents do have direct public transportation access to Tigard, but not to Hillsboro or Salem. Newberg residents wishing to go to Hillsboro or Salem would need to first take transit to McMinnville for a multi-leg journey. Newberg residents have access to para-transit services.
- Newberg does hold a significant percentage of Yamhill County's shelter beds, including beds at YCAP's Newberg shelter, Love INC, and Helping Hands. These beds range from very short term to longer term stays, and serve men, women and families. YCAP's Youth Outreach offers shelter for runaway and homeless youth, transitional living services, drop-in center, street outreach and other services to engage youth in Newberg and throughout Yamhill County. Newberg

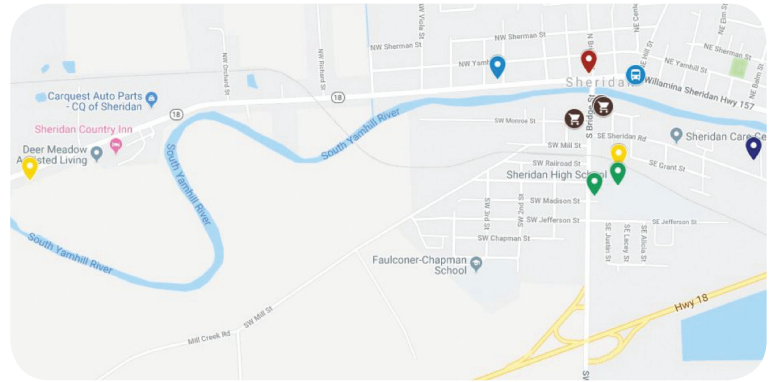
- holds a significant number of subsidized housing units of Yamhill County's overall total. These units are open to anyone who qualifies, not just Newberg residents.
- There is technology access available to residents who lack wifi/computers most days of the week, although no public tech access services are available Sunday and Monday or after 8 pm. This could be problematic for persons who work during these hours, but are still experiencing poverty. Youth have extended access to tech resources through YCAP's Youth Outreach drop-in center, up to 9 pm M-F.
- There are a couple resources within Newberg to assist adults with gaining employment, and significant supports specifically for youth employment. However, residents would need to go to McMinnville for full Worksouce, Vocational Rehabilitation and specialized employment services for persons with various disabilities.
- Newberg's PCC campus offers some local continuing education opportunities. However, residents who have courses at Chemeketa in McMinnville would be limited by lack of night-time public transportation options in fitting continuing education around work schedules. Additionally, McMinnville Chemeketa holds the only free comprehensive GED course, specifically for persons receiving SNAP benefits.

Full digital map can be found at [Newberg Asset Map](#).



# Sheridan Asset Map

- Housing/Homelessness
- Food
- Financial Assistance
- Childcare
- Employment
- Health & Wellness
- Legal Services
- Education
- Technology



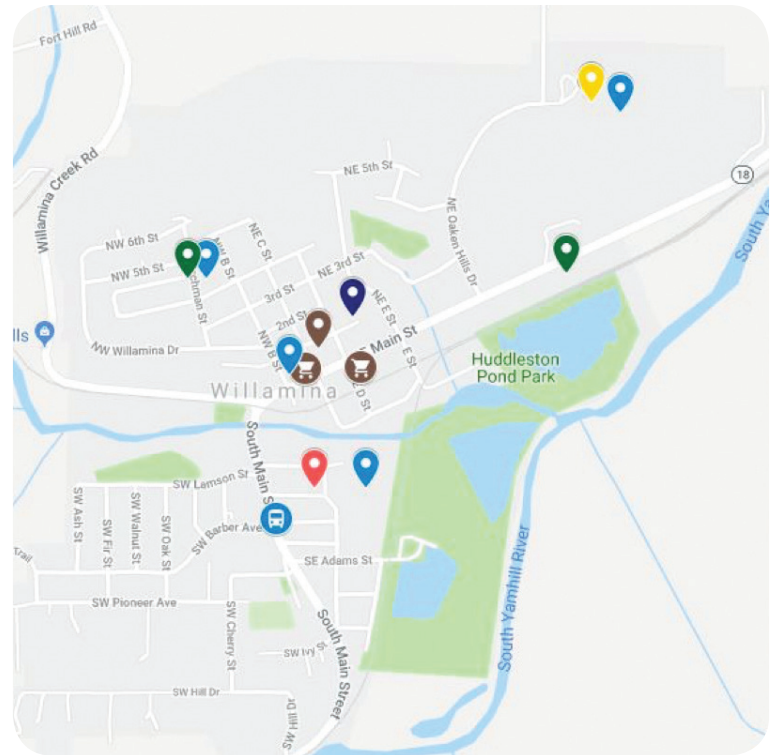
## OBSERVATIONS

- Sheridan has one food pantry option. There are no free hot meal sites in Sheridan. Sheridan does benefit as an area served by Meals on Wheels for homebound seniors.
- Sheridan residents have some access to public technology resources at the Sheridan Library but no access on Sunday or Monday, or after 7 pm.
- Sheridan has a significant childcare resource in that it has a branch of Headstart located in town. However, low cost childcare resources for older children (age 6 and older) are lacking.
- Sheridan has one subsidized housing complex within the city, however they are open to all Yamhill County residents that qualify.
- The Sheridan Service Integration Team is the only financial resource within the city, aside from in-kind supplies offered by the Clothing Closet/other needed items located in Sheridan High School.
- Sheridan residents have access to McMinnville between 6:00 am and 6:10 pm on weekdays. There are no general public transportation options on weekends. No para-transit services for disabled persons are available.

Full digital map can be found at [Sheridan Asset Map](#).

# Willamina Asset Map

- Housing/Homelessness
- Food
- Financial Assistance
- Childcare
- Employment
- Health & Wellness
- Legal Services
- Education
- Technology



## OBSERVATIONS

- Willamina shares its food pantry with Sheridan, the location being within the Sheridan community. Willamina benefits as an area served by Meals on Wheels for homebound seniors.
- Willamina residents have access to public technology resources at the Willamina library, but no access on Thursdays or Fridays, after 5 pm or before 11 am.
- Willamina does have access to one low-cost preschool option through the Sheridan Headstart. However, childcare for afterschool hours and for children above age 6 is unaddressed.
- Willamina has one subsidized housing complex within the city, however they are open to all Yamhill County residents that qualify and is specifically for seniors.
- The West Valley Service Integration Team is the only financial resource within the city, aside from in-kind supplies offered at the Tina Miller Teen Center and Thrift Store.

- A significant wellness resource is the Willamina School Based Health Clinic, which serves all residents as a local, accessible healthcare resource. However mental health and chemical dependency services are completely lacking, with not even community based support groups, such as AA/NA, currently available.
- Willamina residents have access to McMinnville via public transit between 5:50 am and 6:01 pm on weekdays. There are no general public transportation options on weekends. No para-transit services for disabled persons or dial-a-ride services are available.

Full digital map can be found at [Willamina Asset Map](#).

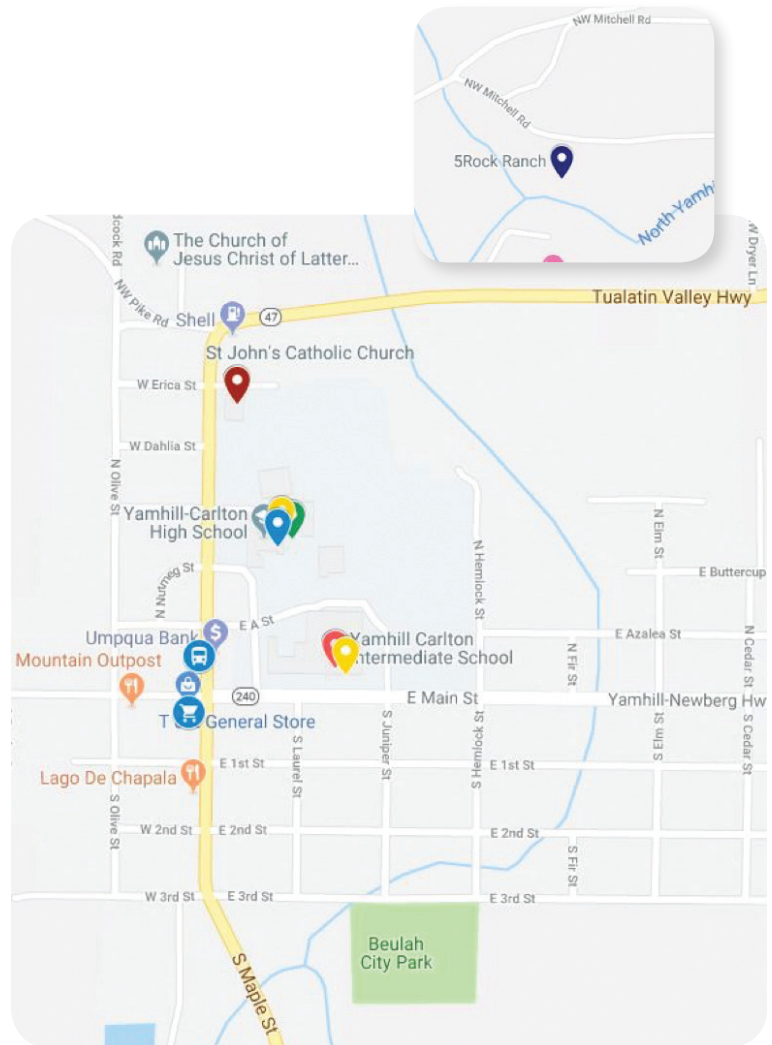
# Yamhill Asset Map

- Housing/Homelessness
- Food
- Financial Assistance
- Childcare
- Employment
- Health & Wellness
- Legal Services
- Education
- Technology

## OBSERVATIONS

- Yamhill has a food pantry for residents, but no hot meal sites.
- Yamhill residents have no access to public technology resources.
- The Yamhill/Carlton Integration Team is the only financial resource within the city.
- Yamhill does have a Headstart classroom for 3-4 year olds. In addition, Yamhill has the YC after 3 programs, which offer afterschool activities for intermediate school aged kids. Yamhill also shares Yamhill Carlton Together Cares organization with additional afterschool activities/enrichment opportunities.
- A significant wellness resource is the Yamhill/Carlton School Based Health Clinic, which serves students health and mental health needs, as well as some adult patients, however no new adult patients are being accepted at this time.
- Yamhill residents have access to McMinnville 5 times a day between 7:00 am and 7:00 pm on weekdays. There are no general public transportation options on weekends. No para-transit services for disabled persons are available.

Full digital map can be found at [Yamhill Asset Map](#).



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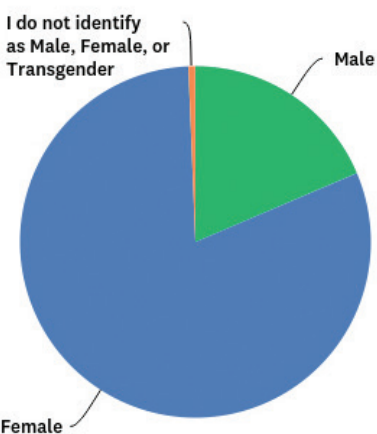


# Phase Two

## Community and Stakeholder Surveys

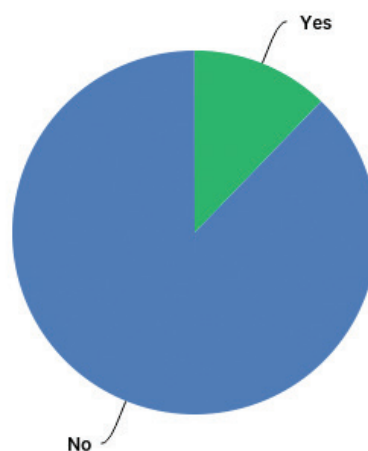
Overall 1109 general community surveys and 63 stakeholder surveys were completed. Below is the demographic breakdown of respondents, followed by overall county wide survey results with results broken out by responses from each unique community in Yamhill County.

### General Community Survey Demographics



**Q: PLEASE INDICATE WHAT GENDER YOU IDENTIFY AS:**

More females are represented than in the general population; however 206 responses were still received from males. While there were some gender non-conforming responses, no responses from transgender persons were received.

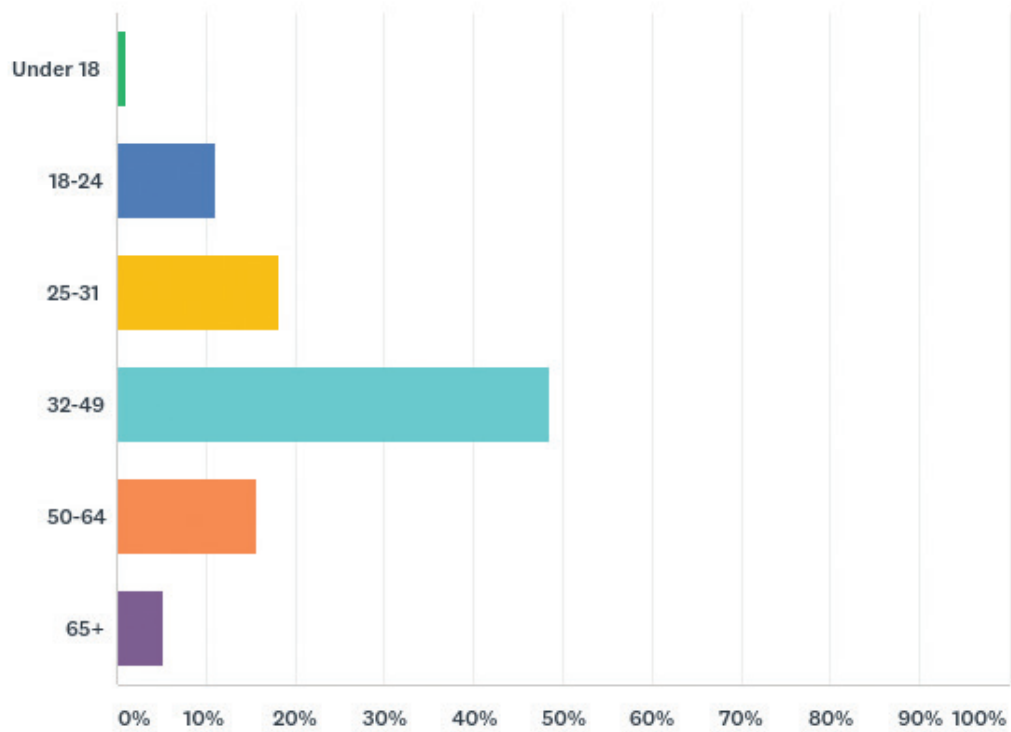


**Q: ARE YOU HISPANIC?**

12% replied yes to Hispanic, and 88% replied no. This is compared to Yamhill County Census data showing 16% Hispanic population.

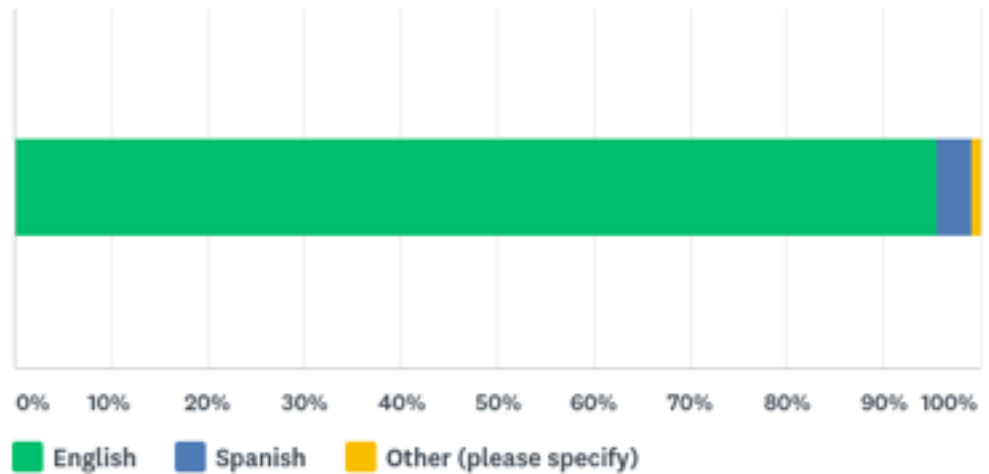
# General Community Survey Demographics (continued)

## Q: WHAT IS YOUR AGE GROUP?



## Q: IN YOUR HOME, WHAT LANGUAGE IS SPOKEN MOST?

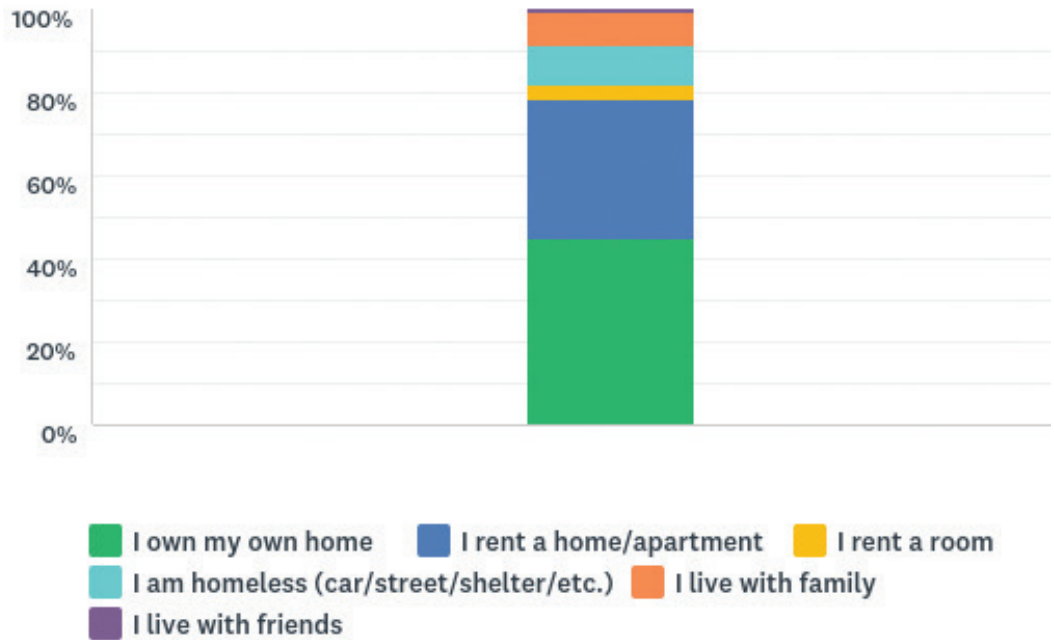
Other languages spoken at home most included Taiwanese, Russian, Ukrainian, and German



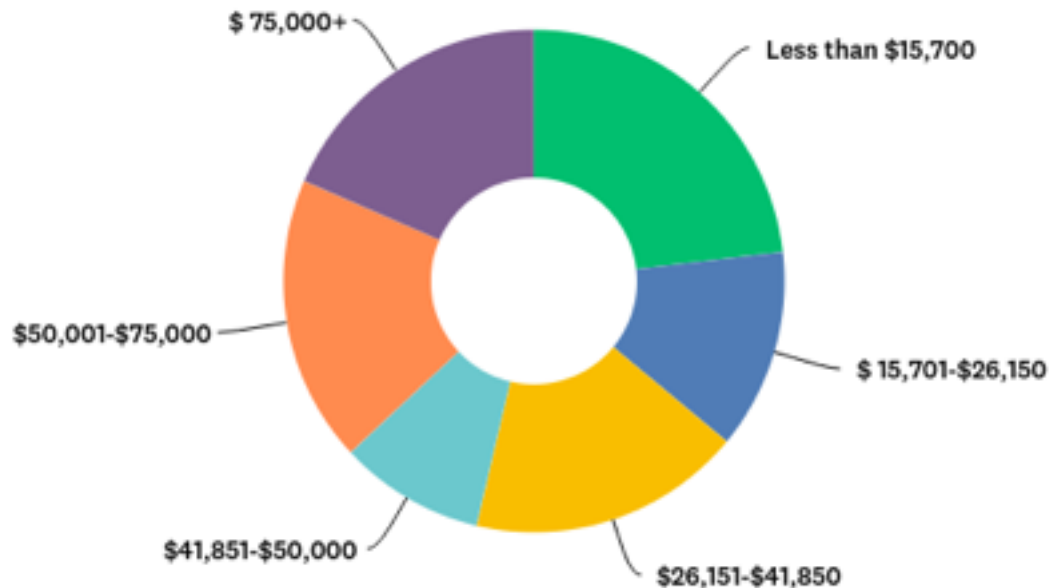
## General Community Survey Demographics (continued)

### Q: HOUSING (PLEASE SELECT ONE BELOW)

Surveys were gathered from persons in a variety of housing situations. The majority owned their own home, however there were a significant number of responses from renters, those experiencing homelessness, those living with family and/or friends.



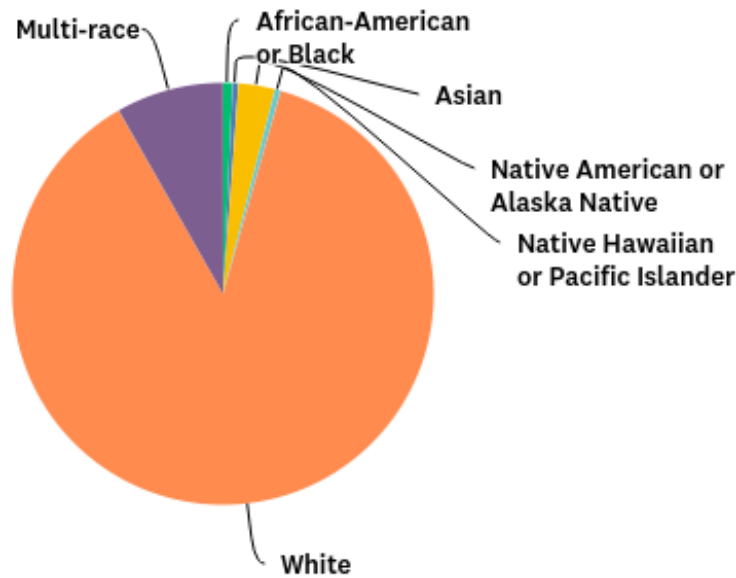
### Q: HOW MUCH INCOME DOES YOUR HOUSEHOLD HAVE IN A YEAR?



## General Community Survey Demographics (continued)

### Q: PLEASE SELECT THE OPTION THAT BEST DESCRIBES YOUR RACE

87% of respondents identified as white, 8% as multi-racial, 3% as Native American/Alaska Native, .7% as African American, .65 as Asian, and .65 as Native Hawaiian

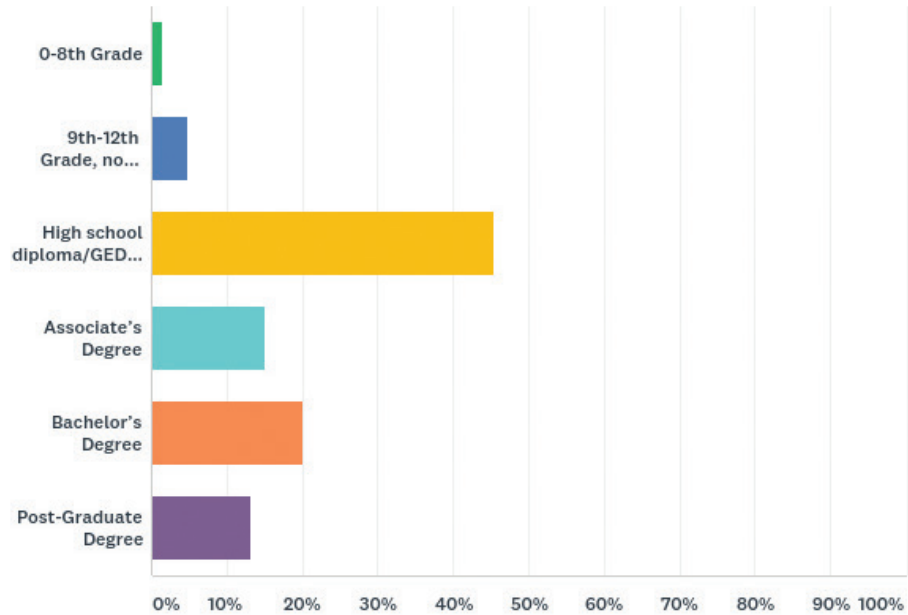


### Q: SOURCES OF INCOME

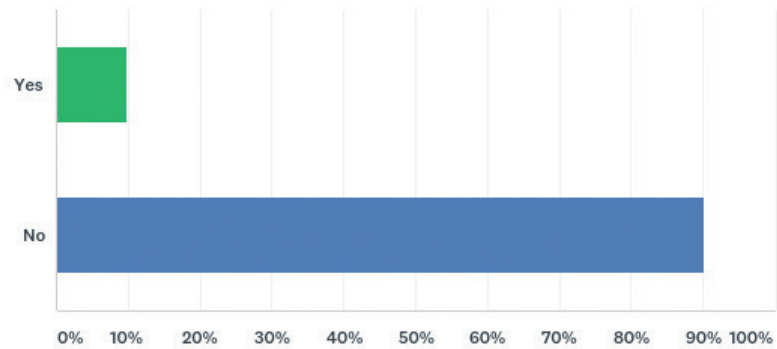
Full-Time Employment	68.92%
Part-Time Employment	23.15%
Self-Employment	12.61%
SSI/SSDI	15.5%
Child Support	7.75%
Pension	4.77%
TANF	3.87%
Unemployment	1.71%
VA Benefits/Disability	.9%
Investments	.72%
Student Loans/Work-study	.54%
Other	.54%
No Income	9.19%

# General Community Survey Demographics (continued)

**Q: PLEASE SELECT THE HIGHEST LEVEL OF EDUCATION COMPLETED IN YOUR HOUSEHOLD**



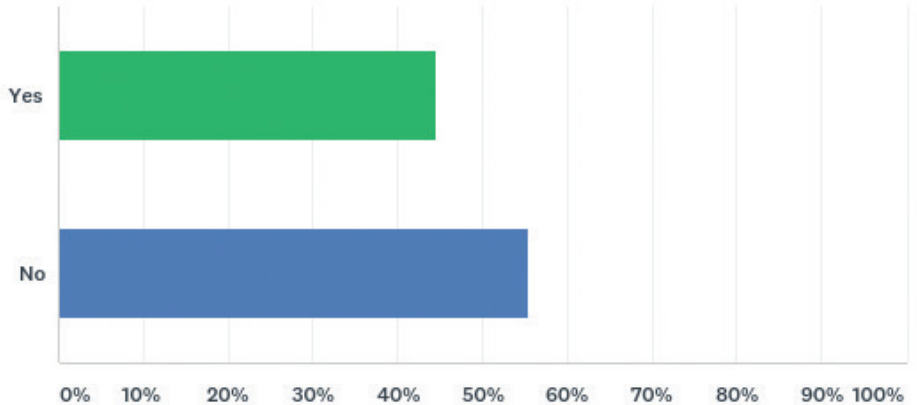
**Q: ARE YOU OR A HOUSEHOLD MEMBER CURRENTLY IN THE ARMED FORCES OR A MILITARY VETERAN?**



# General Community Survey

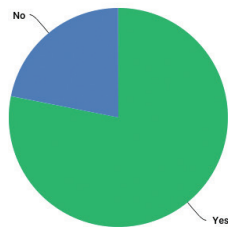
## Q: HAS YOUR HOUSEHOLD NEEDED ASSISTANCE THIS PAST YEAR OF ANY KIND?

**Finding One:** 44.5% of all households surveyed indicated they needed some type of assistance in the past year. As would be expected, the percentage of households indicating that assistance was needed in the past year declines significantly as household income increases. 81% of persons with income of \$15,700 or less needed assistance and just 6% of persons with income at \$75,000 or more needed assistance in the past year.



## IF YES, WERE YOU ABLE TO GET ACCESS TO THE ASSISTANCE YOU NEEDED?

**Finding Two:** 21.7% of respondents who indicated that they needed assistance of some kind last year said they were not able to access the assistance they needed. This statistic held fairly steady among all income groups, however was significantly different for persons whose primary language at home is Spanish, with 58.82% of that group reporting they were not able to obtain the assistance they needed in the past year.



- "Too many hoops to go through to even see if you get help"
- "It's very hard to find the resources from multiple sites but if you do not KNOW of an agency or service or don't live in McMinnville it's very hard to locate help and one gives up."
- "There are no services available directly in our community. Access to pretty much everything, including the food pantry, requires travel to a nearby town which can be prohibitive for people without transportation. Having an extremely limited public transportation system complicates it further because a simple errand can require an all day trip because of the bus system limitations."

A few examples of survey comments that speak to why persons did not receive the help they needed reported below:

- "There are lots of services available but they are not necessarily available during times at work for people who need them."

**Finding Three:** Housing/Rent Cost was by far the most critical concern listed by residents throughout Yamhill County, with 51.17% of residents listing it as their top concern.

In further analysis of the data, housing held as the most critical concern in Yamhill County across all racial groups and ethnicities surveyed. However, in analysis across income levels, housing held as the number one concern for persons making \$50,000 or less. Persons in higher income groups dropped housing to the 2nd most critical concern, after the need for increased mental health supports. This is most likely due to the fact that 51% of persons making \$50,000 or more have already achieved home ownership, as have 72% of those making \$75,000 or more per year, and are therefore insulated from rising rent costs and threat of eviction.

# Ranked List Of Concerns Of Yamhill County Residents

## 1 HOUSING (51.17%)

- "There is an unmet need regarding housing and landlords and a fear of complaining."
- "My three children and I were homeless for almost 18 months, got into our own home, and now I have been served with a 30 day no cause eviction. Rental prices are outrageous for a single mom on TANF. I'm currently looking for a new home but it's extremely difficult."
- "There are very few, if any, affordable housing options for young people and those with limited income."
- "Lack of affordable housing for seniors with disabilities/ accessibility to housing."
- "Poor housing market for people with bad credit. Not enough rentals and prices can't be afforded."
- "Help with deposits. Housing deposits are too high."

## 2 HEALTH INSURANCE/HEALTHCARE COSTS (44.23%)

- "Lack of providers willing to accept Medicare and Medicaid."
- "Don't qualify for OHP and private insurance is too expensive."

## 3 DENTAL/VISION CARE COSTS (40.81%)

- "Raising grandchildren without support just being able to live affordably, and afford meds, dental, and vision."
- "Access to low cost dental and vision care would be great."
- "Vision not covered by OHP, expensive!"

## 4 MENTAL HEALTH SERVICES (39.46%)

- "Kids and teens need support for mental health. Way too many suicidal people, unaddressed mental illnesses with adults as well."
- "It is very difficult to access mental health services in a timely way if a loved one is experiencing a mental health crisis or chronic mental health issues."
- "Making mental health services more accessible and not scary to access due to costs."

## 5 INCREASING INCOME (38.74%)

- "Need public transportation to run earlier/later to help get to and from possible job opportunities. We need public transportation to Dallas and Salem to look and possible work in those towns."
- "It's hard to get trained for a job that is going to make enough money to support my family without it taking years"
- "Lack of good jobs locally."
- "Child care is a huge issue, transportation is a huge issue. Yamhill County is pretty rural and the public transportation system makes it difficult to get and maintain employment."

## 6 HOMELESSNESS (37.39%)

- "We need more services for the homeless to get them off the streets and into housing."
- "Yamhill County and its cities/towns desperately need to work on a plan to provide affordable housing and emergency short term housing for homeless folks, and for very low income seniors, and people with special needs."
- "I've lived in Yamhill County for 12 years and I work for Washington County. I've never seen homelessness like it is now. We have an absolute housing crisis on our hands and it's deeply affecting all communities!"
- "There are obviously many in the community not receiving adequate help with homelessness and mental health issues. This does not directly affect our household but affects our community on many levels, from aesthetics to crime to people at risk of literally dying in the streets from lack of food, shelter and care especially as the weather gets cold."

## 7 DRUG/ALCOHOL ABUSE (32.61%)

- "Massive increase in serious drug addictions without enough good resources to treat the core of the issues."
- "Need to have more things to do in community that are no cost/low cost to reduce drug use in teens/adults."
- "I think drug addicts should be sent to rehab instead of jail and put in jail if they leave rehab before graduating, then aftercare to help them."

## Ranked List Of Concerns Of Yamhill County Residents (continued)

### **8 PAYING FOR COLLEGE/HIGHER EDUCATION (30.81%)**

- "We live in the middle income bracket that has enough to live on but can't get any help with college. Who can afford to pay \$30k out of pocket per child in college?"

### **9 REDUCING UTILITY COSTS (29.73%)**

- "Price of utilities is extreme, especially water/sewer."
- "It would be helpful if there were more resources for food box and utility help in the evening."

### **10 FOOD COSTS (26.58%)**

- "We don't qualify for food stamps even though we don't have enough money for food most weeks."

### **11 NEIGHBORHOOD SAFETY (26.58%)**

- "I have young children and worry about the crime."
- "Public safety - lack of sidewalks, loose stairs at park etc."
- "Car break in's seem to be increasing here, domestic violence and gang tags are appearing. Things are being vandalized. We don't have many sheriff deputies out here."
- "Community watch is needed with the number of car break in's and house intrusions seems to be way up in McMinnville I just don't want it to get worse."

### **12 VETERAN SERVICES (24.86%)**

- "Need for opportunities and events for our veterans."
- "Vets need help re-integrating to society."

### **13 AFFORDABLE DAYCARE (24.32%)**

- "Daycare is sparse at best. When deciding to take a job in Newberg this was a HUGE determining factor. I almost didn't accept a job here due to the lack of daycare options at an affordable cost."
- "Childcare is hard to come by and costs are through the roof. Especially for infants and children under the age of three."
- "Affordable childcare and quality early childhood ed-

ucation are extremely needed. Alternative education philosophies especially Waldorf, Montessori, etc."

### **14 SERVICE FOR DISABLED PERSONS (23.78%)**

- "We need more professionals that have a better understanding of children with disabilities to help form a more secure support for the disabled child, the caregivers and families."
- "In home support for various levels of disability to prevent decline and need for higher cost care - current all or nothing."
- "Need better access to more disability services."

### **15 DEBT (23.15%)**

- "Held back by student loan debt."
- "I think it would be beneficial to have a class about how to manage money."

### **16 PROGRAMS/SERVICES FOR YOUTH AND TEENS (23.15%)**

- "I think our youth need a place to go so they are encouraged to finish school and go on to high education instead of dropping out and getting into trouble."
- "Need more youth programming."
- "Very concerned for the young teenage kids having more opportunities in the area, and for the many kids getting in trouble with the law and making bad choices."

### **17 DOMESTIC VIOLENCE (21.17%)**

- "Our community needs more places for domestic violence mothers and kids to go."
- "Domestic violence housing is completely unavailable."

### **18 PROGRAMS/SERVICES FOR SENIOR CITIZENS (19.82%)**

- "Affordable housing for seniors is needed."
- "Is there a way to hold elders who own their homes taxes at a lower rate?"
- "Resources for caring for elderly parents."



## Ranked List Of Concerns Of Yamhill County Residents (continued)

### 19 IMMIGRATION/CITIZENSHIP ISSUES (16.58%)

- "I think there should be more help and options for immigrant families to safely become documented and not have to worry about family members being stolen away in the middle of the night."

### 20 HOME REPAIRS (16.58%)

- "Our rent has gone up at least two hundred dollars a month, every year, for the last 4 years! If we don't repair the roof, or fix a leak, our landlord threatens to give us notice. It is scary, because we know we will have nowhere to go!"
- "Home repairs have been hard to manage since we had a second baby."
- "It's hard to find anyone to work on my home."

### 21 INCARCERATION/RE-INTEGRATION ISSUES (14.05%)

- Services for people leaving the prison/jail system, and how they can find jobs and safe housing when so many businesses and landlords do not allow felons. How do people begin to be parents and productive members of society if we constantly tell them they can't."

### 22 PARENT EDUCATION (10.81%)

- "Parenting classes and support for children in trauma."
- "Responsible parenting classes needed."

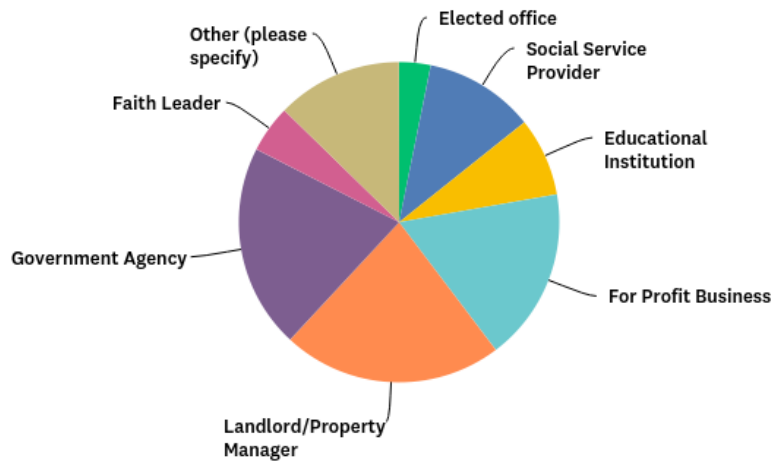
### 23 LANGUAGE BARRIERS (9.46%)

- "There still seem to be a lack of translating services available at some agencies."



# Stakeholder Survey Results

## Q: WHICH OF THE FOLLOWING BEST DESCRIBES THE ORGANIZATION YOU REPRESENT?

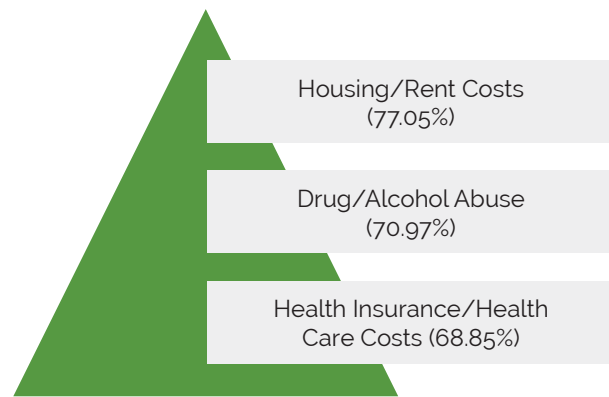


**Finding One:** The top three most critical concerns of Stakeholders differed slightly from general community-wide surveys. Stakeholders ranked Drug/Alcohol Abuse higher and Dental/Vision care concerns lower than in general community surveys.

- "Overwhelming needs and utter lack of affordable housing makes any other work/progress difficult. (Social Service Agency Representative)"
- "We just need more programs to help with the rising rent costs. I'm watching people struggle to pay rent and it's heartbreaking." (Landlord)
- "There is not enough of a police presence and the drug dealers in town tend to get away with a lot. Maybe some training or funding that allows us to create an effective Neighborhood Watch?" (Educational Institution)
- "Work with policy makers for affordable housing." (Government Representative)

### Finding Two:

On further analysis of responses within each unique stakeholder group, it was found that 100% of Faith Leaders and 77% of Government Agency Representatives who responded agreed that Housing/Homelessness was their number one concern in regards to unmet needs in their communities, while the main critical concern of other Stakeholder groups was more diverse. For example, for-profit business owners listed Health Insurance costs by far as their most critical concern.



**Finding Three:** Overall, Stakeholders from various groups had a wide variety of input and concern about many areas of their communities far beyond the three ranked the "most critical" that are difficult to categorize neatly. A few quotes on other areas of concern are noted below.

- "Continuing with outreach positions such as YCAP, Project Access OHP, YCMH, etc." (Faith Leader)
- "Creation of real (not drug/alcohol based) business ownership might lift up all of the conditions of the whole county. Robust county-wide transportation is also a huge unmet need." (Government Agency)
- "We don't have strong enough wrap around services" (Landlord)
- "Increased community collaboration and dissemination of programs already available to help solve this problem. Increased education on what options are available already." (Business Owner)



# Phase Three

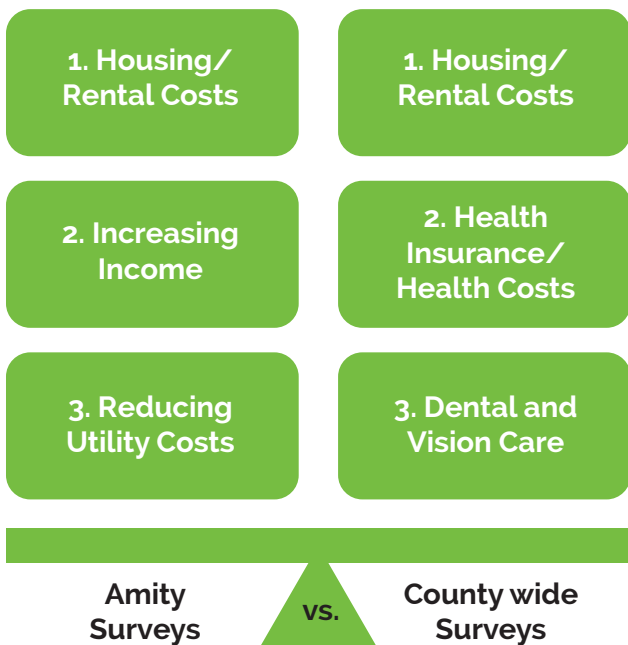
## Community Focus Groups

### Amity

“We care a lot about our community, we do vacation bible schools in the summer time, in the past we fed the children every day for 6 years straight, but there are just not enough volunteers. We have limited number of people, resources, and money. But we do what we can with what we have.” - **Amity Focus Group Quote**

The population of Amity currently makes up 1.52% of Yamhill County’s total population. Thirty-three surveys were collected from Amity residents (2.9% of total surveys collected). Data analysis of Amity surveys in comparison to county wide surveys revealed that Amity residents surveyed ranked different needs as critical concerns in their community than were ranked county wide.

The figure below shows a comparison of Amity survey data to county wide data in terms of the ranking of the top three most critical needs. Housing and rent costs came as a very close 4th among Amity surveys.



### Direct Quotes from Amity Surveys

**“Please share any comments about the availability of services or other unmet needs in your community.”**

- “Amity needs activities that kids can access.”
- “Child care is a huge issue, transportation is a huge issue. Yamhill County is pretty rural and the public transportation system makes it difficult to get and maintain employment.”
- “Many houses in Amity need repairs.”
- “There are not a lot of services offered in Amity. For some in this Community, it is difficult to get to McMinnville to access services.”

## Community Focus Groups (Amity)



### Focus Group

Amity's Focus group was conducted at the Amity Assembly of God Church on Wednesday, May 30th. Six participants attended.

**LOCAL ASSETS** discovered during the focus group meeting included a wealth of food resources (Local food pantry, Harvest to Home, church provided meals, and participation of local school in food drives). Overall, the group agreed that providing food is one area that Amity does well as a community.

**DISCUSSION OF NEEDS** centered around the rising cost of housing and lack of affordable units, and the agreement that home ownership was not a realistic goal for most Amity residents. There was a sense that the local government was not pursuing solutions to high housing and utility costs. Lack of programs for youth, need for home repairs for the elderly, need for more mental health services to address recent local suicides, and substance use concerns were also areas participants focused on. Caring for local veterans was also a topic of discussion.

## Focus Group Key Take Aways

### HEALTH INSURANCE COSTS

Focus group participants recounted times they knew neighbors who had gone without needed healthcare, especially dental and vision care, due to the cost of copays. Besides cost, persons have to commute to McMinnville, or further, to access a provider that will accept their insurance.

### INCREASING INCOME

Participants felt it was difficult to access opportunities to increase income because Amity is a bedroom community. Therefore, people must commute outside the city to get jobs. For those who do not have a car for transportation, this is extremely hard as the bus comes only at limited, specific times.

### TRANSPORTATION

Participants frequently mentioned transportation as an underlying issue, which exacerbates all other needs. It was described that a person needs to dedicate their whole day around getting to an appointment in McMinnville, whether that is an appointment with a social services agency, work, mental or physical health appointment, or even a trip to access a full service grocery store.

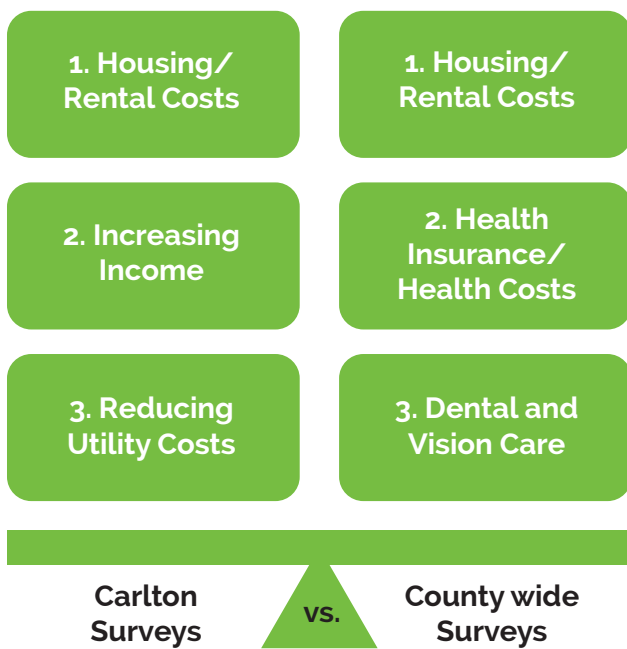
## Community Focus Groups (Carlton)

# Carlton

“Our school is a community hub and a true asset.” - **Carlton Focus Group Quote**

The population of Carlton currently makes up 2% of Yamhill County’s total population. Thirty-one surveys were collected from Carlton residents (2.9% of total surveys collected). Data analysis of Carlton surveys in comparison to county wide surveys revealed that Carlton residents surveyed ranked different needs as critical concerns in their community than were ranked county wide.

The figure below shows a comparison of Carlton survey data to county wide data in terms of the ranking of the top three most critical needs. Housing and rent costs came as a very close 4th among Carlton surveys.



### Direct Quotes from Carlton Surveys

**“Please share any comments about the availability of services or other unmet needs in your community.”**

- “The mental health system is in need of help. There aren’t enough resources.”
- “Affordable housing is also desperately needed.”
- “Carlton specifically lacks access to most basic groceries, let alone healthy ones.”
- “Resources not as easily accessible to Carlton citizens.”

## Community Focus Groups (Carlton)



### Focus Group

Carlton's Focus group was conducted with local Walk in The Park Foundation at Ken Wright Cellars on Wednesday, May 31st. Three participants attended.

**LOCAL ASSETS** discussed during the focus group included emphasis on Yamhill-Carlton Together Cares, which the group agreed has been very beneficial for the community, especially in providing positive opportunities for youth. The Yamhill-Carlton Food Pantry, Fire Department, Lions Club, and the school were listed as important community assets as well. The school district especially was described as an asset that brings families together, given that the community does not have a community center at this time. The group felt that Carlton does a good job at providing food for those who may be struggling financially.

**DISCUSSION OF NEEDS** covered many areas from housing to mental health. Besides the areas discussed below, the need for mental health engagement and services was identified. One participant mentioned that the school district has one counselor who does mental health assessments and it was reported that a high number of kids in the school district had mental health concerns. The group agreed that more mental health services in the community would be valuable, but providers would need to work to keep services anonymous as smaller communities can still have stigma around mental health. The group noted that the school also provides a clinic for physical health needs but they have not had many patients. It was not clear to the focus group why persons are not utilizing the clinic health services as much as expected.

## Focus Group Key Take Aways

### HOUSING

Focus group participants discussed the lack of affordable housing and how this is effecting enrollment at Yamhill-Carlton School District, as it is difficult for families with school age children to find housing in the area. The lack of space to build housing was acknowledged as well.

### INCREASING INCOME

Participants agreed that only a few larger employers existed in town. They described the high cost associated with starting a business in the area, which include large fees just for breaking ground to build. If fees imposed could be reduced it may open the way for increasing the number of local jobs. Most persons need to commute out of Carlton to find employment.

### REDUCING UTILITY COSTS

In speaking to the survey responses listing reducing utility costs as a need, one participant mentioned that some persons in Carlton do struggle to pay utilities and persons do face water shut off each month.

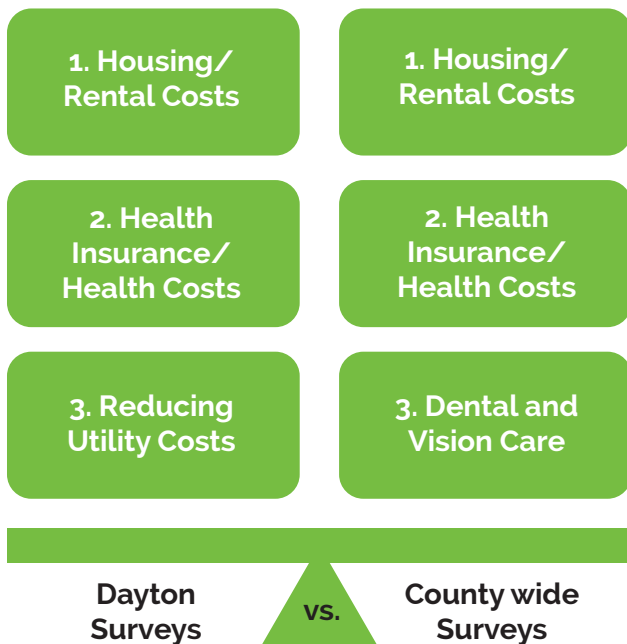
## Community Focus Groups (Dayton)

# Dayton

"Our town takes pride in our local school's sport events; many people go support the teams. We have also started Friday Nights Summer Festival Series, which draws people to the Dayton Downtown area." - Quote from Dayton Focus Group

The population of Dayton currently makes up 2.4% of Yamhill County's total population. Sixty surveys were collected from Dayton residents (5.4% of total surveys collected). Data analysis of Dayton surveys in comparison to county wide surveys revealed that Dayton residents surveyed ranked needs that are a critical concern to them in a very similar way to county wide surveys, with the main difference being that Dayton ranked reducing utilities as their third highest concern over Dental and Vision Care.

The figure below shows a comparison of Dayton survey data to county wide data in terms of the ranking of the top three most critical needs. Opportunities to increase income was a close fourth among Dayton's critical concerns.



### Direct Quotes from Dayton Surveys

**"Please share any comments about the availability of services or other unmet needs in your community."**

- Our community has no policemen. We have to contract out from the Sheriff's department. We don't have the protection we deserve!!"
- "Help with dental and vision expense."
- "Activities for teenagers."
- "No pediatricians in Yamhill County accepting new patients."
- "I think it would be beneficial to have a class about how to manage money."
- "It would be helpful if there were more resources for food box and utility help in the evening."
- "More programs needed to address mental health issues for youth and adults, as well as more drug treatment options."



## Community Focus Groups (Dayton)



### Focus Group

Dayton's focus group was conducted at Dayton's Lone Star Restaurant with an informal Dayton coffee group on June 1st. Eleven participants attended.

**LOCAL ASSETS** discovered during the focus group were several informal community supports, including the coffee group and the grocery store, which is a hub for community information. The Fire Department and the City Hall were also found to be supportive of resident's needs. The efforts to liven up Dayton's downtown through the Friday Night Summer Events were also discussed as an asset.

**DISCUSSION OF NEEDS** centered on housing, health care, mental health, and several other topics. The group

felt that there was a lack of mental health services that address root problems. When someone experiences a mental health crisis, residents call the fire department, but did not know where they would point someone to get preventive, rather than crisis, services to address their mental health concerns. Participants mentioned that there used to be more youth activities, but it has been difficult to find ongoing volunteers to support youth programs. Participants mentioned the need for outreach materials in Spanish and evening services for working households.

## Focus Group Key Take Aways

### HOUSING

Participants discussed the extreme price of housing. They remarked on new town houses that are being built, but which will not be affordable. They said that every house that goes up on the market is bought very quickly, with very few rental options. Some new families have joined the town, but not many due to lack of housing.

### INCREASING INCOME

It was discussed that most persons need to commute out of Dayton for work, although there is the availability of some agricultural jobs. There was a strong sense from the group that Dayton downtown has too many empty buildings and a desire to see new business take those spaces that could create new jobs. They would like to see more done to draw a variety of new businesses, not just business related to the wine industry.

### HEALTHCARE

Participants discussed the difficulty of finding a medical provider with no providers or school based clinic in Dayton. One participant on Medicare could not find any doctor who takes her insurance. They explained that many persons go to Virginia Garcia for vision services, as they are not affordable elsewhere. Dental costs were so high that participants said they have gone without needed procedures, such as root canals.



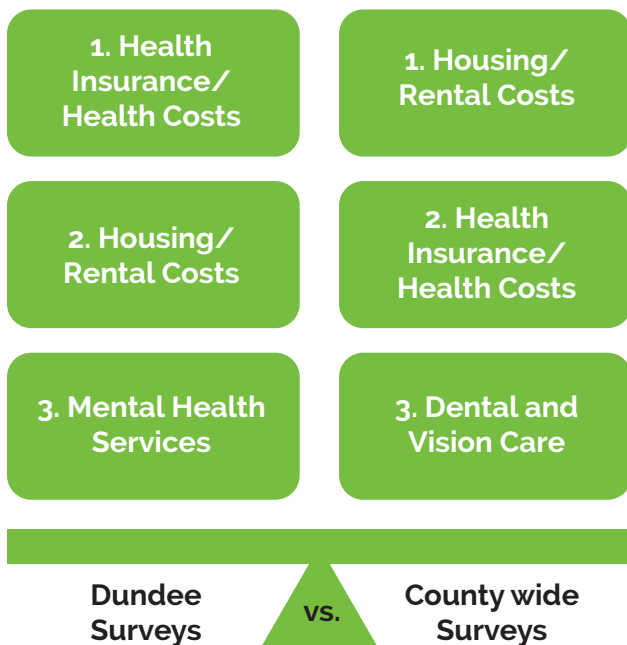
## Community Focus Groups (Dundee)

# Dundee

### "I love my community." - Quote from Dundee Survey

The population of Dundee currently makes up 3.1% of Yamhill County's total population. Thirty four surveys were collected from Dundee residents (3.1% of total surveys collected). Data analysis of Dundee surveys in comparison to county wide surveys revealed that Dundee residents surveyed ranked needs that are a critical concern to them in a very similar way to county wide surveys, with the main difference being that Dundee ranked mental health as their third highest concern over dental and vision care.

The figure below shows a comparison of Dundee survey data to county wide data in terms of the ranking of the top three most critical needs.



### Direct Quotes from Dundee Surveys

**"Please share any comments about the availability of services or other unmet needs in your community."**

- "Do we have enough fire and police for our growing community?"
- "Very concerned about affordable housing. Have been doubled up with family members because we've been unable to find affordable housing."
- "As a middle class family, we sometimes have trouble paying our bills (as we are a one income family of 6). I don't know of any programs that are set up to help someone in this type of situation."
- "I've felt like activities/programs for youth under 5 years old are lacking a bit."
- "Resources for caring for elderly parents."

## Community Focus Groups (Dundee)



### Focus Group

Dundee's focus group was conducted at the Dundee Community Center with the Dundee Women's group on May 10th. Twenty-five participants attended.

**LOCAL ASSETS** discussed included family, friends, and churches. Two churches mentioned specifically, Promise Church and By His Grace Church, provide dinners once a month and have food pantries available at selective times. The elementary school "Resource Room" was mentioned as providing clothes and hygiene items, as well as the Clothes Closet located within the community center.

There was discussion of the presence of neighbors helping neighbors, but also a sense that the community is not as tight knit as it used to be.

**DISCUSSION OF NEEDS** by this group focused on the basic need of the community to come together to help each other. There was the sense that there are already many resources available and that additional funds may not be the solution. However, some key areas of need were discussed including Dundee's housing situation, opportunities for increasing income, and access to physical and mental health services. In terms of mental health services, participants agreed that the police are called to handle mental health concerns, and there was the sense that this may be a chronic cycle that doesn't address the root of the issue.

## Focus Group Key Take Aways

### HOUSING

The group agreed that housing is not generally affordable in Dundee. A participant cited a study published in a local newspaper that listed the living wage needed for Dundee as \$24.43 per hour. There is currently a lack of rentals of any kind. The city's plan to build 900 new homes within Dundee was discussed, although it is still in planning stages. These homes will not necessarily be considered affordable.

### INCREASING INCOME

It was discussed that the wine industry is a significant employer in Dundee, but wages offered may not be livable. It was discussed that jobs must come with benefits to be livable, and that this may be a larger policy issue. The group mentioned that they see Dundee as a bedroom community as many citizens must commute out for work.

### HEALTHCARE

Participants talked about the lack of healthcare plans that include full dental and vision coverage. One participant shared that there are no urgent care options on the weekend for Medicare/Medicaid users, so the ER must be accessed.

## Community Focus Groups (Lafayette)

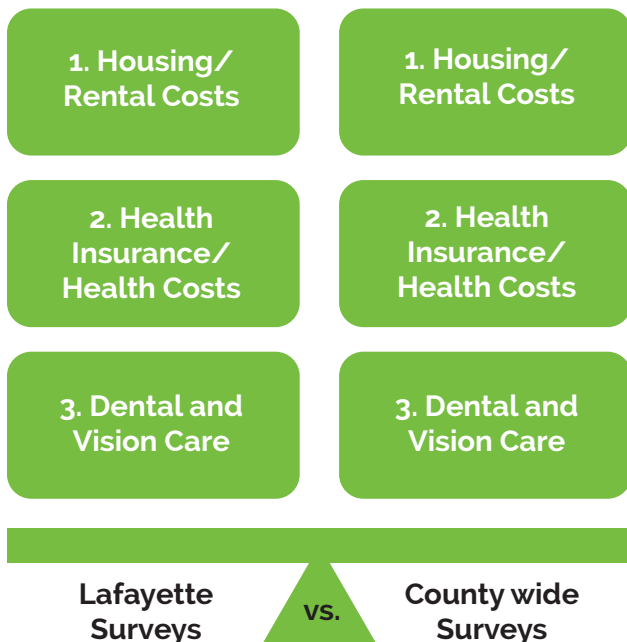
# Lafayette

"We are becoming more organized and active towards making the community a better place to live. Community members have formed a group which cleans up graffiti as it occurs and has started a Saturday market."

- Quote from Lafayette Focus Group

The population of Lafayette currently makes up 3.9% of Yamhill County's total population. Forty-five surveys were collected from Lafayette residents (3.8% of total surveys collected). Data analysis of Lafayette surveys in comparison to county wide surveys revealed that Lafayette residents ranked the same three needs as their most critical concerns as county wide surveys showed.

The figure below shows a comparison of Lafayette survey data to county wide data in terms of the ranking of the top three most critical needs.

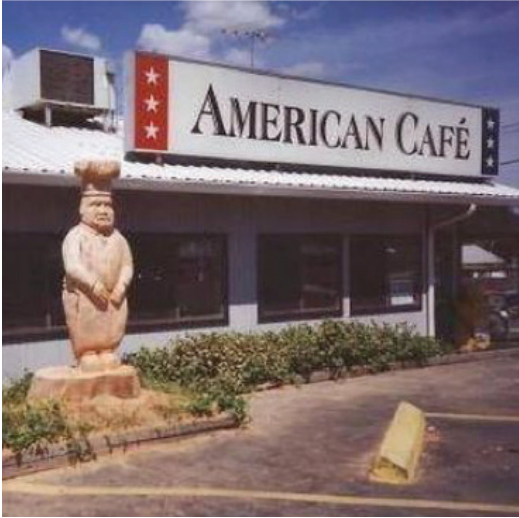


## Direct Quotes from Lafayette Surveys

**"Please share any comments about the availability of services or other unmet needs in your community."**

- "Car break-ins seem to be increasing here, domestic violence and gang tags are appearing. Things are being vandalized. We don't have many sheriff deputies out here."
- "Little services for mental health if you're not on OHP."
- "Affordable childcare and quality early childhood education are extremely needed."
- "Unmet needs regarding housing and landlords fear of complaining."
- "It would be nice to have a better, more reliable mass transit system."

## Community Focus Groups (Lafayette)



### Focus Group

Lafayette's focus group was conducted at the American Cafe with a group gathered through the "Lafayette Citizens group" on Facebook. Four participants attended.

**LOCAL ASSETS** discussed included Lafayette Community Church, which hosts the local food pantry, and a few informal supports that are beginning to have more of a community presence. One such informal support is a group of neighbors helping neighbors that have responded to households tagged with graffiti to assist in cleaning it up. A group of active local citizens have also started a Lafayette Saturday Market which hosts a variety of tables and vendors, as a way to highlight what is happening in Lafayette. The community's Facebook page is also become a resource for connection and information sharing, with over 900 members in the group. There was a sense by the group that informal community groups were able to make more positive changes than local government.

**DISCUSSION OF NEEDS** included conversation about income levels in Lafayette being somewhat low, given that a large number of residents are on fixed incomes. The lack of available services in town was discussed as an issue that increased the burden on low income households. For example, grocery stores within Lafayette are smaller and naturally, more expensive. So the group discussed how residents without vehicles spend a lot of time traveling for groceries, appointments, and to access basic services such as a bank or a library. Technology access was also discussed, with the lack of a library, there is no public access to computer or internet services.

## Focus Group Key Take Aways

### HOUSING

The group discussed that rent in Lafayette seems as high as surrounding communities, however the group agreed that water and sewer charges seem very high locally, which increase the total cost of housing. It was agreed that there are few rentals available and some of those are low quality.

### HEALTHCARE

It was discussed that there are no medical services within Lafayette including doctor, pharmacy, dentist, or vision care. Cost of travel and healthcare copays were discussed as being difficult due to the high percentage residents are already spending on housing and utilities.

### PUBLIC SAFETY

Discussion also centered on public safety concerns, with the group discussing the increase of graffiti and other property crimes. The need for more police patrols, at varied dates and times, was discussed.

## Community Focus Groups (McMinnville)

# McMinnville

"We have a great community." - Quote from McMinnville Survey

The population of McMinnville currently makes up 33% of Yamhill County's total population. Four hundred and eleven surveys were collected from McMinnville residents (37% of total surveys collected). Data analysis of McMinnville surveys in comparison to county wide surveys revealed that McMinnville resident ranked their top three concerns differently than county wide surveys.

The figure below shows a comparison of McMinnville survey data to county wide data in terms of the ranking of the top three most critical needs.



## Direct Quotes from McMinnville Surveys

**"Please share any comments about the availability of services or other unmet needs in your community."**

- "I believe there are too many people on the edge of homelessness due to the very high cost of housing and low wages. I've never seen so many people living in RV's and such because of the shortage of affordable rentals, and rentals in general."
- "It's hard to get trained for a job that is going to make enough money to support my family without it taking years."
- "More help for people working full-time and struggling to pay water and lights."
- "Housing costs are way too high. Homelessness continues to be an issue. Teens in McMinnville need something to do!"
- "I don't qualify for OHP and insurance is too expensive."
- "We need more local businesses hiring."

## Community Focus Groups (McMinnville)



### Focus Group One

There were two focus groups conducted in McMinnville. Focus group #1 was conducted at the Yamhill County Gospel Rescue Mission on May 22nd. Seven participants attended.

**LOCAL ASSETS** discussed included the importance of hot meal sites at locations such as St. Barnabas Church. The showers provided at the community center, the library and drop-in centers such as at Provoking Hope, were listed as important day to day resources for this group.

**DISCUSSION OF NEEDS** started with the group identifying several "donut holes" or important gaps in services. One was being just over the income level for OHP, with one participant making \$68 over the income limit for OHP and unable to afford private insurance with that income. Another gap seemed to be for older, single adults who are not yet able to access social security, and do not meet priorities that families meet for housing. Additionally, for persons with disabilities that do effect their ability to work, but are not severe enough to qualify for disability income.

## Focus Group Key Take Aways

### HOUSING

It was discussed that housing for single adults is even more scarce than larger units, although all housing was described as extremely hard to obtain. The barrier of excessively large deposits required by property management companies was also discussed as a significant issue. Participants also mentioned that new housing being built that they have seen is not affordable. There was confusion as to why any housing would be build that was not affordable given the local housing crisis. Homeownership was not a viable goal among participants.

### INCREASING INCOME

Participants shared about the difficulty of finding employment when one has a criminal history, even if one has successfully completed all requirements. It was agreed that jobs at minimum wage do not come close to paying bills.

### HOMELESSNESS

Conversation centered around the every day difficulty of experiencing homelessness. For example, not being able to leave belongings anywhere and not being able to go into stores with backpacks. The need for a Day Center was identified.



## Community Focus Groups (McMinnville)



### Focus Group Two

Focus group #2 was conducted at McMinnville Library Leadership Team at the Civic Hall on May 24th. Four participants attended.

**LOCAL ASSETS** considered included the importance of many of the local non-profits that library staff refer persons to including: YCAP, Lutheran Family Services, Henderson House, County services, and many more. It was also mentioned that perhaps persons in vulnerable situations often turn to other persons in similar situations for help and support.

**DISCUSSION OF NEEDS** particular to McMinnville included conversation about homelessness and housing. The problem is apparent in many ways, including seeing RV's on the streets. The group mentioned that the housing crisis seems to be affecting people of all income levels, but for those with the fewest resources it is resulting in increased homelessness.

## Focus Group Key Take Aways

### HEALTH INSURANCE/HEALTHCARE

It was discussed that for some, insurance is just unattainable. The group mentioned the costs keep going up and most doctors will not take Medicare or Medicaid anymore because of the paperwork and obstacles attached to that type of insurance. It was added that hospitals are having a hard time attracting medical staff to McMinnville since there is no housing available. There were stories shared of persons who utilize the library who clearly need dental, mental health, and health care services.

### INCREASING INCOME

Participants discussed how they have seen the prices of living go up, but the wages have not followed, with the majority of income having to go towards housing/rental costs. It is believed that those who need to apply for cash benefits/disability know where to do so, but the process can be too complicated for some to achieve on their own.

### HOUSING

Participants agreed that there was not enough housing being built to keep up with population growth. One participant who bought a home sometime ago mentioned that they would not be able to afford their home if they moved to McMinnville today.

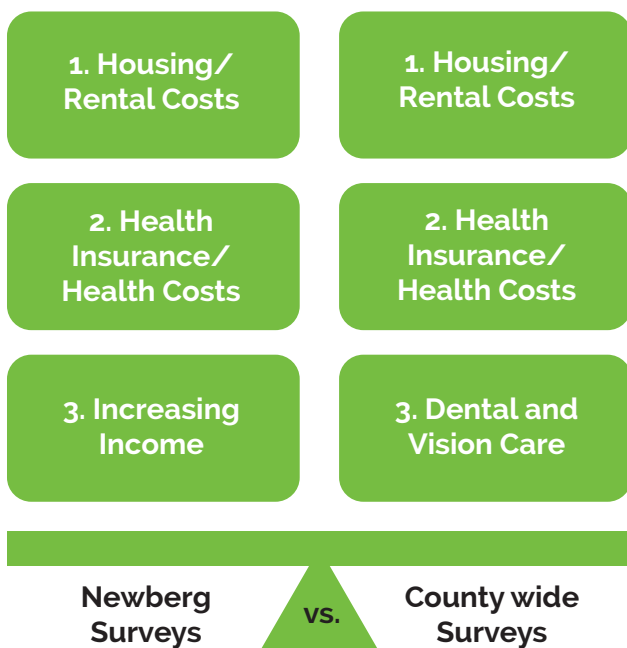
## Community Focus Groups (Newberg)

# Newberg

"I feel a sense of community here." - Quote from Newberg Survey

The population of Newberg currently makes up 21% of Yamhill County's total population. Three hundred and thirty two surveys were collected from Newberg residents (30% of total surveys collected). Data analysis of Newberg surveys in comparison to county wide surveys revealed that Newberg residents ranked the same top two needs as their most critical concerns as county wide surveys showed, with a difference in the third highest concern.

The figure below shows a comparison of Newberg survey data to county wide data in terms of the ranking of the top three most critical needs.



## Direct Quotes from Newberg Surveys

**"Please share any comments about the availability of services or other unmet needs in your community."**

- "Access to low cost dental and vision care would be great. Also healthier food options and lower utility bills."
- "There are lots of services available but they are not necessarily available during times that work for people who need them. Affordable housing is a huge issue but unfortunately communities would have to feel different about housing to solve the problems."
- "We need more services available in Newberg. Everything is in Mac and there is no real public transportation system so it makes it hard for low income and even mid-low income people to access services."
- "It is very difficult to access mental health services in a timely way if a loved one is experiencing a mental health crisis or chronic mental health issues."
- "Our community needs affordable housing."



## Community Focus Groups (Newberg)



### Focus Group One

Focus group #1 was conducted at the Newberg Christian Church on May 16th. Eight participants from the leadership team attended.

**LOCAL ASSETS** discussed included the fact that Newberg has a strong network of churches that provide many supports, including meals and financial assistance. LOVE INC and FISH were listed as significant community assets.

**DISCUSSION OF NEEDS** Overall the group unanimously agreed that the cost of living has skyrocketed, with one member

citing an article from the Newberg Graphic listing the cost of local living wage as \$24 per hour. There was a perceived increase in the number of persons coming to the church seeking assistance with rent, utilities, and other basic needs. The increase in suicides and mental health concerns was discussed. There was a perception that some mental health services are available, but there are barriers to access and perhaps lack of desire to use available services.

## Focus Group Key Take Aways

### HOUSING

The group talked over the strain on the housing market in the whole area. It was mentioned that rentals to college students also places a burden on the housing market. Persons who work in Newberg have a hard time finding housing locally, as homes for sale go very quickly. It was mentioned that a development project is being planned to create new apartments and housing in the neighborhood of the church. It was not perceived that this would make much of a dent in the local affordable housing crisis.

### INCREASING INCOME

The lack of living wage jobs locally was a point of conversation, with many persons commuting to Portland, Salem, and Beaverton for work.

### HEALTH INSURANCE

Increasing costs of healthcare from year to year and the strain this places on household budgets was mentioned frequently. The need for more providers that take Medicare and Medicaid was also mentioned. Dental services that no longer take insurance, but require cash payments was discussed as a growing trend and as a barrier to care for low income households.

## Community Focus Groups (Newberg)



### Focus Group Two

Focus group #2 was conducted with staff at George Fox University on the Newberg campus on May 30th. Five participants attended.

**LOCAL ASSETS** discussed included many supports for students through George Fox, including PsyD program for mental health needs, partnership with Yamhill County Victim Assistance program, and Newberg Police. An additional food assistance program for students is also being put into place. The support of churches was mentioned in this group, with a wealth of assistance such as meals, FISH, food pantries, etc. Newberg social media groups were also listed as an asset to help people know about resources and events, as well as the Newberg Public Library.

**DISCUSSION OF NEEDS** identified that Newberg has several avenues for getting information to Newberg residents. However, there is still a sense that many people don't have a good understanding of what assistance may be available to persons needing help, although services offered to Fox students were thought to be widely known. The need for bilingual information was mentioned. Mental health as a growing concern for the community was discussed, specifically suicide. There was a sense that the wider community may not realize the mental health services available to them, particularly the ones on a sliding scale that are available to the community as a whole, not just students.

## Focus Group Key Take Aways

### HOUSING

It was discussed that finding rentals feels nearly impossible. This has been a problem even for George Fox Faculty who commute in from Sherwood, Tigard, and other locations due to lack of Newberg rentals. It was mentioned that homelessness has become somewhat more visible recently, especially visible in the library.

### INCREASING INCOME

Participants discussed that community members typically commute outside the community for employment, with the biggest employers being companies such as ADEC and George Fox. There was a sense that Newberg is really becoming a bedroom community.

### HEALTH INSURANCE

Participants agreed that access and cost of healthcare is a huge issue for everyone, especially those with private insurance not through an employer where copays exceed what is feasible for most households to actually get the care they need. There are some dental care helps for children and periodic dental vans, but lack of regular affordable dental care for adults who are under-insured.

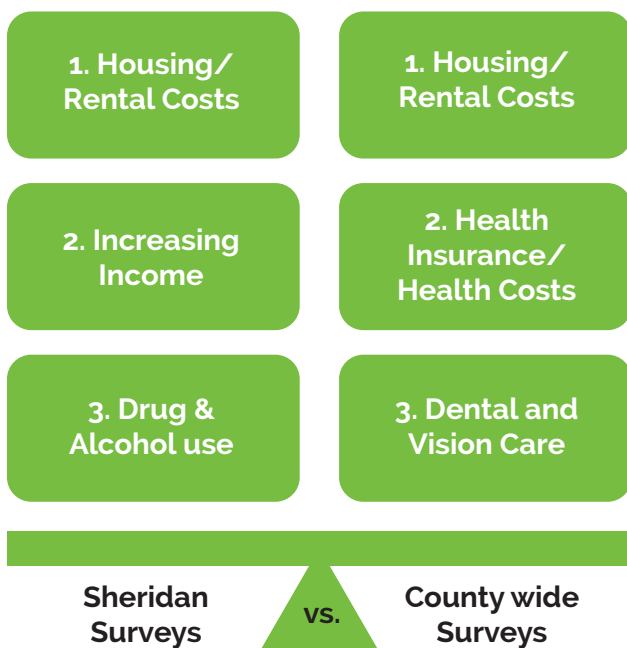
## Community Focus Groups (Sheridan)

# Sheridan

"Many people take care of one another." - Quote from Sheridan Survey

The population of Sheridan currently makes up 5.8% of Yamhill County's total population. Sixty Five surveys were collected from Sheridan residents (5.8% of total surveys collected). Data analysis of Sheridan surveys in comparison to county wide surveys revealed that Sheridan residents ranked the same top need as their most critical concerns as county wide surveys showed, with a difference in their second and third highest concern.

The figure below shows a comparison of Sheridan survey data to county wide data in terms of the ranking of the top three most critical needs.



## Direct Quotes from Sheridan Surveys

**"Please share any comments about the availability of services or other unmet needs in your community."**

- "I've lived in Yamhill County for 12 years and I work for Washington County. I've never seen homelessness like it is now. We have an absolute housing crisis on our hands and it's deeply affecting all communities. If anything can be done to help low income households get into stable, affordable housing, it would have a huge impact."
- "Seeing a rise in people living in RVs and trailers because of the high rent costs and low available housing. Seeing them parked just about anywhere they can for a few days at a time. More RV/trailer space would be excellent. Especially with Mulkey having closed."
- "I have young children and worry about the crime in this community."
- "Public transportation is also an important issue. Lack of service, capping of grocery bags allowed, etc."

## Community Focus Groups (Sheridan)



### Focus Group

The Sheridan focus group was conducted at the Sheridan Public Library on May 15th. Twelve participants attended.

**LOCAL ASSETS** discussed included the Grand Sheramina Food Pantry, Meals on Wheels, churches which offer clothing and meals, meals for kids in the park, the library, and the community garden run by the City Hall, LINCS youth employment program through Bridge Street Coffee, the city Revitalization committee, among others.

**DISCUSSION OF NEEDS** revealed that there is no longer a doctor in town and persons must commute to receive healthcare services. The need for medical, dental, and vision services that are accessible to Medicare and Medicaid users were discussed as very important. One participant remarked that he feels like he doesn't have insurance because his deductible is so high. Lack of mental health services, and the stigma of mental health issues in a small community, was shared. Public safety was also a significant concern, with the group noting car break-ins, and the feeling that there is not enough police presence.

## Focus Group Key Take Aways

### HOUSING

The group agreed that homelessness has become a visible and critical issue in the community, with clear links to lack of affordable housing. There is the sense that persons from other communities are moving into Sheridan because it is somewhat less expensive than surrounding communities.

### INCREASING INCOME

The lack of living wage jobs locally was communicated resulting in many residents commuting out for work. There was discussion that several employers were hiring but had a workforce shortage because of lack of persons that could pass pre-employment drug screenings. There was discussion that substance use issues are a significant barrier for residents to achieve increasing income.

### DRUGS AND ALCOHOL

The impact of drug and alcohol use on the community was noted by the group. Participants shared that youth could use more activities and substance use prevention. Most participants in the room knew someone that was denied a job offer because of inability to pass drug screening. Chemical dependency services, and increased number of support groups, were discussed as a need.

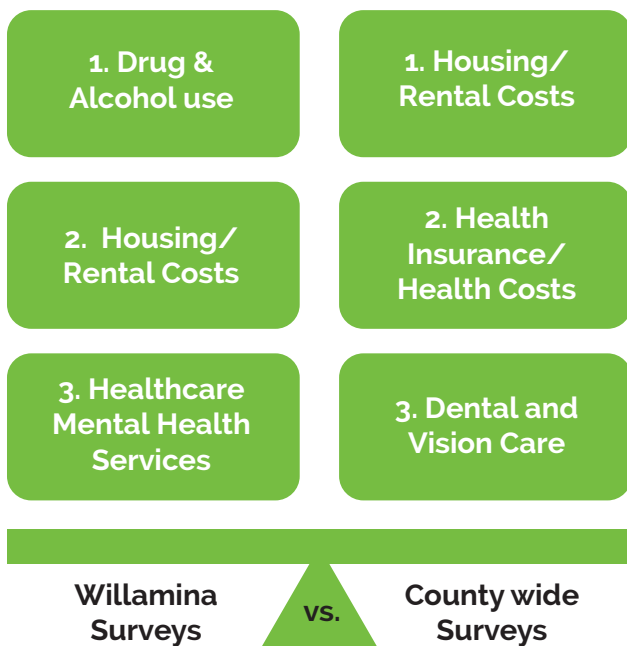
## Community Focus Groups (Willamina)

# Willamina

Willamina has local farmers who go above and beyond to support the community members in need." - **Quote from Willamina Survey**

The population of Willamina currently makes up 1.9% of Yamhill County's total population. Twenty-seven surveys were collected from Willamina residents (2.4% of total surveys collected). Data analysis of Willamina surveys in comparison to county wide surveys revealed that Willamina resident ranked the top concerns differently than county wide surveys showed.

The figure below shows a comparison of Willamina survey data to county wide data in terms of the ranking of the top three most critical needs.



## Direct Quotes from Willamina Surveys

**"Please share any comments about the availability of services or other unmet needs in your community."**

- "Food give away services are not readily available to people who are trying to work and support themselves. The hours coincide with most working hours."
- "Housing costs remain a critical issue. Due to astronomical renting costs, many people share a small home with 6-10 people, live in trailers in other people's driveways, or couch surf."
- "There are no services available directly in our community. Access to pretty much everything, including the food pantry, requires travel to a nearby town which can be prohibitive for people without transportation. Having an extremely limited public transportation system complicates it further because a simple errand can require an all day trip because of the bus system limitations."
- "We need local healthcare providers, a decent grocery store with affordable healthy options, and internet access in outlying areas."



## Community Focus Groups (Willamina)



### Focus Group

The Willamina focus group was conducted with the Willamina Civic Club on May 20th. Eleven participants attended.

**LOCAL ASSETS** discussed included the informal network of networks, the public library, Tina Miller thrift shop and teen center, and the medical clinic provided to students and community through the school. The group did mention that there are residents working towards making positive changes in the community, which is the current goal of the civic club.

**DISCUSSION OF NEEDS** covered wide ranging conversation of local issues, and the interconnection the group saw between various needs. Mental health services were discussed, with no professional mental health care options currently in Willamina. Persons seeking mental health services must take the bus into McMinnville, which is quite a large loop requiring a large amount of time dedicated to traveling. The group agreed that mental health, employment, and other support services must be paired with childcare to be successful in Willamina, as lack of childcare is a significant barrier to families in the community. The complexity of paperwork and signing up for services was also discussed as a barrier, especially for residents with literacy challenges. Additionally, lack of access to technology was a barrier, with the library being the only free wifi access and no free printing.

## Focus Group Key Take Aways

### DRUGS AND ALCOHOL USE

Participants talked about the impacts they have seen of drug and alcohol use on their community. The discussion focused on the intersection the participants see with substance use and the mental health needs in the community. Participants felt that the community needs local mental health and chemical dependency services. It was mentioned that there is no substance use support groups currently in Willamina.

### HOUSING

The group discussed the increasing lack of affordable housing in Willamina, with even abandoned buildings being bought and re-sold. The group discussed that many persons live in overcrowded situations, with 7 persons in a 2 bedroom house in one participant's experience. Additionally, the group discussed persons they know who hold Housing vouchers, but are unable to secure housing. Participants also mentioned persons living unsheltered in the woods near Willamina, including teens.

### HEALTHCARE

There was general consensus that if one does not have health insurance through employment or OHP, then insurance is generally not affordable. They noted that there are two doctors in town, however they do not take Medicaid or Medicare. The health clinic at the school is open to community members at large. Persons going without needed dental care was also a significant concern.

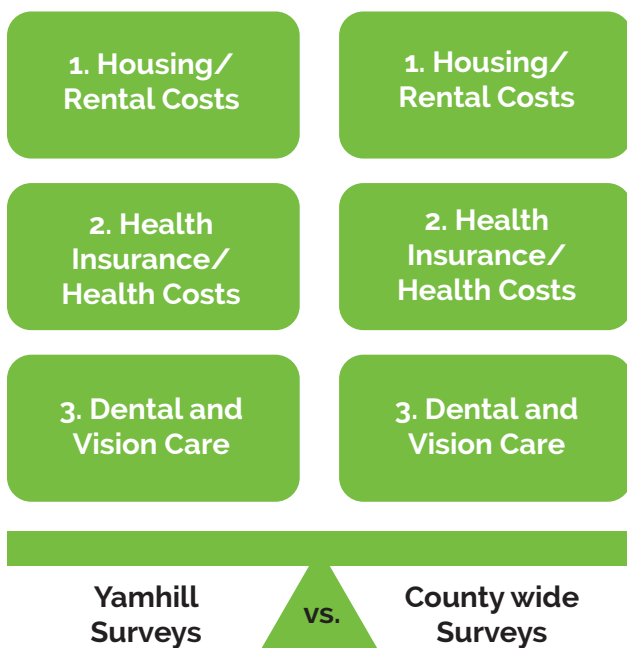
## Community Focus Groups (Yamhill)

# Yamhill

"Neighbors here support each other." - Quote from Yamhill Focus Group

The population of Yamhill currently makes up 1% of Yamhill County's total population. Twenty-one surveys were collected from Willamina residents (1.8% of total surveys collected). Data analysis of Yamhill surveys in comparison to county wide surveys revealed that Yamhill residents ranked their top three concerns as the same as total county wide surveys.

The figure below shows a comparison of Yamhill survey data to county wide data in terms of the ranking of the top three most critical needs.



## Direct Quotes from Yamhill Surveys

**"Please share any comments about the availability of services or other unmet needs in your community."**

- "Rental rates are so high!"
- "Our community provides numerous sports options but additional enrichment is lacking."
- "Nothing for kids to do. No pool, no library, no rec center."
- "Yamhill mental health either needs more staff or better outsourced resources for housing mentally unstable people."
- "We need long term solutions for Homelessness in downtown, not just more temporary shelters."
- "Please help our seniors and veterans."



## Community Focus Groups (Yamhill)



### Focus Group

The Yamhill focus group was conducted at the Yamhill Christian Church on May 23rd. Five participants attended.

**LOCAL ASSETS** discussed included the informal network of local persons looking out for each other, 5 Rock Ranch, and the network of churches. The group shared stories of persons from their church living with various church members until they could get back on their feet. The school district was mentioned as providing a wide variety of resources to families and the community at large, including health clinic and some mental health services.

**DISCUSSION OF NEEDS** centered around the challenges of the lack of housing and lack of living wage jobs impacting Yamhill. It was noted that there are many farm work positions, however

farmworkers don't earn enough to live in the community and generally have to commute in. The group noted that many residents also commute out to locations as far as Hillsboro and Sauvie Island. As many persons seek services through churches and informal networks, it was discussed that it would be helpful if churches were more aware of services offered by YCAP and other mainstream benefits.

## Focus Group Key Take Aways

### HOUSING

There is a very limited stock of housing in Yamhill. It was discussed that there are some triplex and duplex units in Carlton, but not in Yamhill. It was mentioned that there is very limited space to build given the amount of farm land and the urban boundary limits. It was also perceived that while the lack of housing is somewhat a structural issue, city officials may not have the addition of housing as a priority.

### DENTAL

The group discussed the lack of dentist that are locally accessible. There is one dentist listed in Carlton. Finding dental services within insurance plan and that are accepting patients with particular insurance plans was discussed as a barrier.

### HEALTHCARE

One participant from the group shared his experience as a minimum wage worker who earns too much to be on Medicaid but not enough to afford private insurance. He is currently living uninsured. It was mentioned that there are not a lot of employers locally that offer employees insurance.

# Recommendations



**1** Across the board, rent costs and lack of affordable housing emerged as a concern in county-wide surveys, in Stakeholder surveys, as well as in focus groups. Therefore it is recommended that city governments and County commissioners **prioritize the creation of a comprehensive housing strategy**, with planned creation of housing specifically slated for low and very-low income populations.

The creation of housing units that meet the needs specifically of persons with fixed income amounts (typically earning no more than \$750 per month in benefits, making affordable rent no more than \$225 per month), criminal backgrounds, and poor credit history should be addressed. Additionally, the exploration of policies and practices that further support homeless prevention, such as polices restricting no-cause evictions should be a priority.

**2** It is recommended that Social Service Agencies, including YCAP, **look at increasing access to services to Yamhill County's most rural communities**, which are most effected by sporadic transportation and lack of access to technology. According to access issues revealed in focus groups and surveys, service providers can begin to self-assess access with the following questions.

- Can my services be accessed by persons working full-time?
- Can my services be easily accessed by those who do not speak English?

- What requirements or "hoops" are required to access services? Can they be streamlined or simplified?
- How do persons throughout Yamhill County know about our services? If services are county wide, do we market to communities outside of McMinnville?

**3** A clear recommendation from the surveys and focus groups is that **income creation/economic development must be coupled with affordable child-care and increased public transit**. The inextricable link between these three areas emerged as a clear pattern from groups and surveys. Business associations and city/county economic development groups are recommended to build partnerships of mutual benefit with affordable childcare providers, and the county wide transit system, to increase information sharing on specific needs supporting workforce population.

**4** Pursue creative strategies that have been successful in other rural areas to **increase the availability of healthcare providers in Yamhill County**, especially those that accept Medicare and Medicaid.

**5** Due to the diverse responses from the unique communities in Yamhill County regarding specific community gaps and needs, it is recommend that city governments, non-profits, and other interested parties **look at the specific findings for their areas to begin addressing gaps**. For example: lack of technology access in several communities, specific gaps in transit and para-transit, food access, and more.

# Conclusion



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The 2018-2019 Yamhill County Needs Assessment provides a wealth of information about the specific, on the ground concerns of Yamhill County residents. The information found through this comprehensive process should be considered in setting common goals, during both planning and development stages, for program and service opportunities by non-profits, state and federal agencies, local faith communities, citizen groups, city governments, and county-level leadership.

This report highlights the unique nature of the communities in Yamhill County, showing the particular strengths of each, concerns of its residents, and their extraordinary efforts in reducing barriers for opportunities to thrive.

This report also identifies the broad priority areas shared among our communities. These priorities should be a focus in the coming years, addressing structural needs such as transportation, affordable housing, healthcare, and services access and availability. Continuing to work on these structural concerns will provide substantial and concrete benefits to the lives of Yamhill County residents.

Overall, amidst all the issues and concerns listed in surveys and focus groups, it was clear that Yamhill County residents show a demonstrated commitment, dedication, and creativity in working towards community improvements. By far, residents of Yamhill County balance a mature understanding of local needs, with individualized connectivity to their communities. Bringing about the kinds of changes listed in our recommendations will require the engagement of all sectors of a community – from government and policymakers, to business owners and civic groups, to parents and volunteers. And we know it will take a lot of hard work.

But we are guided by hope.

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This Needs Assessment was planned, implemented, and reported by Yamhill Community Action Partnership's Client Services and Housing Department. We are grateful to all those who participated in surveys and focus groups, providing quality data. We would also like to thank Oregon Housing and Community Services and the City of McMinnville for providing the financial resources to complete this report. A digital copy of this document can be found at our website, [yamhillcap.org](http://yamhillcap.org).

# Appendix



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## **SECTIONS**

Forum Questions, English and Spanish  
Needs Assessment Flyer  
Stakeholder Survey  
Community General Survey  
Spanish Community Survey  
Focus Group Flyer (sample)  
Physical Survey Locations  
Pictures of Physical Asset Maps

## Forum Questions

### Questions for Forums (English)

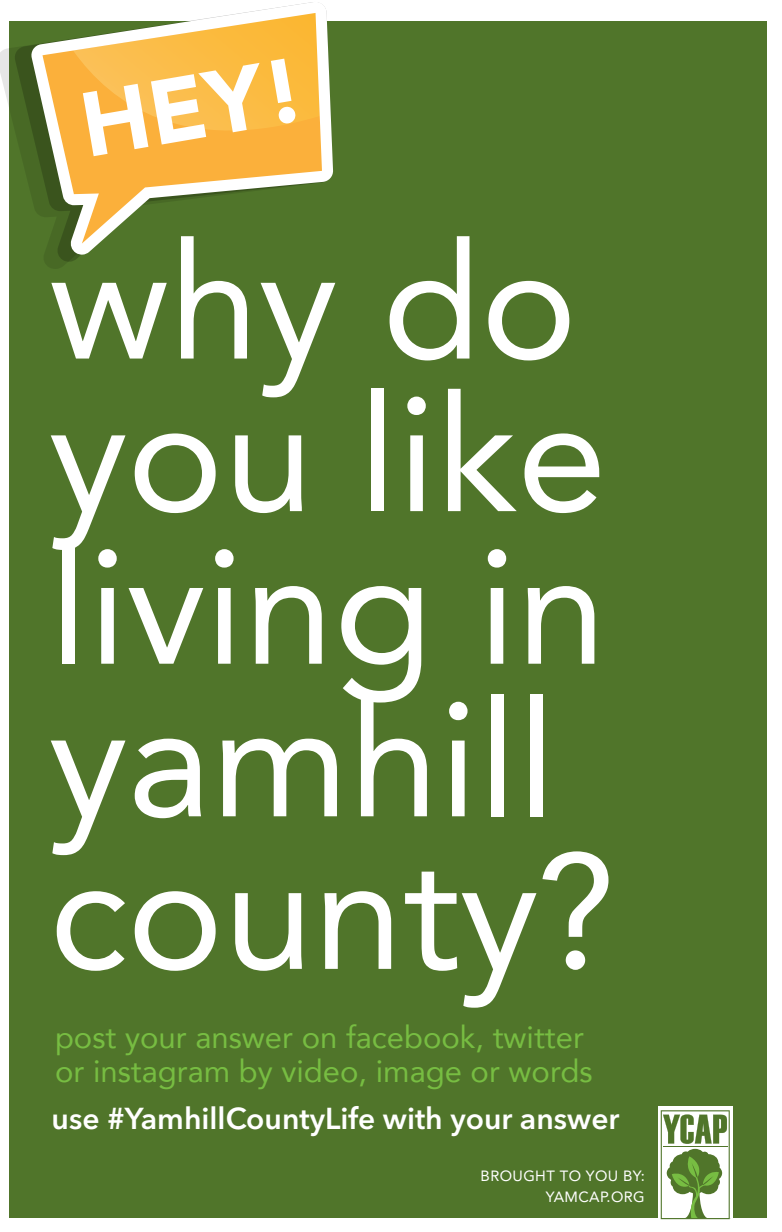
- What does the safety net in your community look like/ consist of?
- What do you think are the biggest assets in your community?
- Out of all the areas of need, Housing and Rent costs ranked as the most critical concern in Yamhill County- what does that look like in this community?
  - What have you heard about the cost of housing versus the typical wage?
  - Do affordable housing exits in this community? What does the housing stock look like in this community?
  - Is home ownership a realistic goal for households in this community?
- Increasing Income was the 2nd highest area of concern. Why do you think that was such a big concern?
  - What opportunities are there in this community for someone to increase their income if they wanted to?
  - What barriers to increasing income exist?
- The third major area of concern was the cost of health insurance and vision/dental care. Why do you think that was identified as a big need in this area?
  - Who do you think has the most trouble affording health insurance? What about affording vision or dental specifically?
  - Have you heard of people going without care because they cannot afford copays or other barriers? What kept them from the care they needed?
- Mental Health Services was a close 4th for most critical needs in Yamhill County. What need do you see for Mental health services in your community?
  - Who has the most trouble accessing mental health services
  - What are the main barriers to accessing MH services
- About 25% of those who said they sought assistance from a service agency of some kind last year said they did not receive the help they needed. Has this happened to you or someone you know?
  - What do you think are the main barriers/reasons that persons can't access the help they need?
  - Can service agencies do anything to address these barriers?
- In the surveys, people were asked to provide one comment about the availability of services or other unmet needs in Yamhill County. Below is a visual representation of survey responses. The larger the word, the more it was mentioned. What stands out to you? Do any of these words make you think of your community?

## Forum Questions Continued

### Preguntas para Foros (Español)

- ¿En que consiste la red de seguridad en su comunidad?
- ¿Cuáles cree que son los mejores bienes en su comunidad?
- De todas las áreas de necesidad, ¿ cómo se clasifica y cuál es la preocupación más importante en el condado de Yamhill? Los costos y alquiler de vivienda? ¿cómo se ve ésta comunidad?
  - ¿Qué se ha oído entre el costo de la vivienda y el salario típico?
  - ¿Es accesible el costo de la vivienda en esta comunidad? ¿Cómo es el inventario de viviendas en esta comunidad?
  - ¿Es la propiedad de la vivienda un objetivo realista para los hogares de esta comunidad?
- La segunda área de mayor preocupación es el aumento de los ingresos. ¿Por qué piensa que es de gran preocupación?
  - ¿Qué oportunidades hay en esta comunidad para que alguien pueda aumentar sus ingresos si así lo desea?
  - ¿Qué barreras existen para aumentar los ingresos?
- La tercera área principal de preocupación es el costo del seguro médico , de visión y dental. ¿Por qué crees que se identificó como una gran necesidad en esta área?
  - ¿Quién cree que tiene más problemas para pagar un seguro de salud? ¿Y específicamente seguro de visión y dental?
- ¿Ha oído hablar de personas que no reciben atención porque no pueden pagar copagos o tienen otras barreras? ¿Qué les impidió obtener el cuidado que necesitaban?
- Los servicios de salud mental ocupa el cuarto lugar para la mayoría de las necesidades críticas en el condado de Yamhill. ¿Qué necesidad tienen los servicios de salud mental en su comunidad?
  - ¿Quién tiene más problemas en obtener los servicios de salud mental?
  - ¿Cuáles son las principales barreras para acceder a los servicios de MH?
- El año pasado aproximadamente el 25% de los que dijeron que buscaron ayuda de alguna agencia de servicios dijeron que no recibieron la ayuda que necesitaban. ¿Le ha pasado esto a usted o a alguien que conoce?
  - ¿Cuáles cree que son las principales barreras o razones por las que las personas no pueden acceder a la ayuda que necesitan?
  - ¿Pueden las agencias de servicio hacer algo para evitar estas barreras?
- En las encuestas, se solicitó a las personas que proporcionaran un comentario sobre la disponibilidad de servicios u otras necesidades no satisfechas en el condado de Yamhill. A continuación hay una representación visual de las respuestas de la encuesta. Cuanto mayor es la palabra, más es mencionada. ¿Qué es lo que más se destaca? ¿Hay alguna de estas palabras que le hace pensar en su comunidad?






HEY!

why do  
you like  
living in  
yamhill  
county?

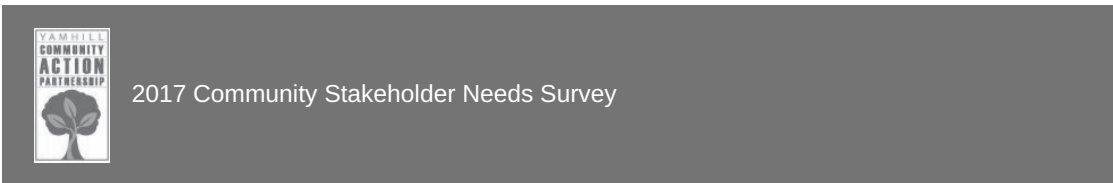
post your answer on facebook, twitter  
or instagram by video, image or words

use #YamhillCountyLife with your answer

BROUGHT TO YOU BY:  
YAMCAP.ORG



# Stakeholder Survey



1. Which of the following best describes the organization you represent?

- Elected office
- Social Service Provider
- Educational Institution
- For Profit Business
- Other (please specify)
- Landlord/Property Manager
- Government Agency
- Faith Leader

2. What town/city does your organization operate in/cover?

3. How long have you been at your organization/business?

- Under 1 year
- 1-5 years
- 6-10 years
- 11-20 years
- 21+ years

4. What do you see as the current needs in your community, please rate each of the issues below by

	Critical concern	Somewhat a concern	Not at all a concern
Food costs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to healthy foods	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Housing /rent costs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homelessness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Home repairs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reducing utility costs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increasing income	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help with managing money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help paying utility bill(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Stakeholder Survey (continued)

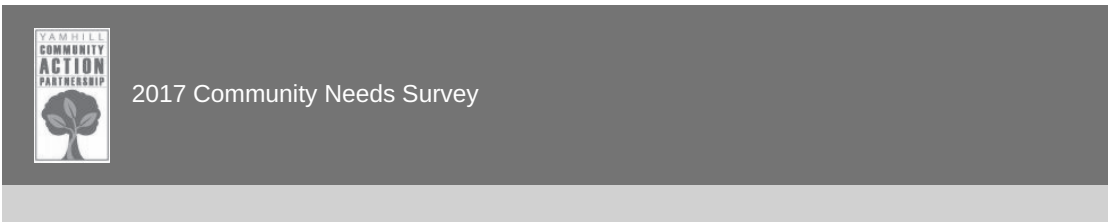
	Critical concern	Somewhat a concern	Not at all a concern
Credit card or loan debt	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parenting support and education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children's education/tutoring	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
High school drop-outs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable daycare or before/after school care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Neighborhood Safety and Security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Paying for college/higher education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health Insurance/ Healthcare Costs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dental and/or Vision Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programs for youth/teens	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Juvenile Delinquency/Crime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Drug or Alcohol Abuse	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Domestic Violence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programs and services for Senior Citizens	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Services for Disabled people	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Veterans' Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Language Barrier(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Immigration/citizenship issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Incarceration /reintegration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Finding a job	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Job Training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify)	<input type="text"/>		

## Stakeholder Survey (continued)

5. Which ONE item of the list above is MOST important need right now overall in your community (or communities)?

6. Please share any comments about the availability of services or other unmet needs in your community from your perspective? Any suggestions for improvement in services or quality of living?

# Community General Survey



\* 1. What town/city do you live in?

\* 2. Household size:

# Children (0-17)

#Adults (18-64)

# Older Adults (65+)

3. Please indicate what gender you identify as:

Male

Transgender F to M

Female

I do not identify as Male, Female, or Transgender

Transgender M to F

\* 4. What is your age group

Under 18

32-49

18-24

50-64

25-31

65+

\* 5. Housing (please select one below)

I own my own home

I live with family

I rent a home/apartment

I live with friends

I rent a room

I am currently in a facility (jail/treatment center/nursing home)

I am homeless (car/street/shelter/etc.)

# Community General Survey (continued)

6. Please select the option that best describes your race.

- African-American/Black
- Asian
- Native America or Alaska Native
- Native Hawaiian/Pacific Islander
- White
- Multi-race

7. Are you Hispanic

- Yes
- No

\* 8. How much income does your household have in a year?

- Less than \$15,700
- \$ 15,701-\$26,150
- \$26,151-\$41,850
- \$41,851-\$50,000
- \$50,001-\$75,000
- \$ 75,000+

\* 9. In your home, what language is spoken most?

- English
- Spanish
- Other (please specify)

\* 10. Are you or a household member currently in the Armed Forces or a Military Veteran?

- Yes
- No

\* 11. Please check all sources of income in your household

- Full-Time Employment
- Part-Time Employment
- Self-Employment
- TANF
- Unemployment
- Other (please specify)
- SSI/SSDI
- Child Support
- Pension
- Workers Comp
- No Income



# Community General Survey (continued)

\* 12. Please select the highest level of education completed in your household

- 0-8th Grade
- 9th-12th Grade, no Diploma
- High school diploma/GED Vocational/Trade School:
- Associate's Degree
- Bachelor's Degree
- Post-Graduate Degree

\* 13. Has your household needed assistance this past year of any kind?

- Yes
- No

\* 14. If yes, were you able to get access to the assistance you needed?

- Yes
- No
- Did not receive any services

\* 15. From what agency/resource did you receive assistance? List multiple agencies if needed.

\* 16. Based on the current needs of your household and your community, please rate each of the issues below.

	A critical concern	Somewhat a concern	Not at all a concern
Food costs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to healthy foods	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Housing /rent costs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homelessness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Home repairs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reducing utility costs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increasing income	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help with managing money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help paying utility bill(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Credit card or loan debt	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parenting support and education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children's education/tutoring	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

# Community General Survey (continued)

	A critical concern	Somewhat a concern	Not at all a concern
High school drop-outs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable daycare or before/after school care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Neighborhood Safety and Security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Paying for college/higher education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health Insurance/Healthcare Costs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dental and/or Vision Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programs for youth/teens	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Juvenile Delinquency/Crime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Drug or Alcohol Abuse	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Domestic Violence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programs and services for Senior Citizens	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Services for Disabled people	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Veterans' Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Language Barrier(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Immigration/citizenship issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Incarceration /reintegration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Finding a job	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Job Training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\* 17. Which ONE item of the list above is MOST important need right now?

\* 18. Please share any comments about the availability of services or other unmet needs in your community?

# Community General Survey (continued)

19. If you would like to participate in the raffle, let us know how to contact you.

Phone Number

Email

# Spanish Community Survey

## 2017 Needs Assessment Survey [Spanish]

\* 1. 1. ¿ En qué ciudad vive usted?

\* 2. ¿Cuál es su grupo de edad?

- Menores (0-17)
- Adultos (18-64)
- Adultos Mayores

\* 3. Por favor, indique con qué género se identifica:

- Hombre
- Transsexual de M to H
- Mujer
- Otro
- Transsexual de H to M

\* 4. ¿Cuál es el grupo de su edad?

- Menos 18
- 31-49
- 18-24
- 50-64
- 25-31
- 65+

\* 5. Vivienda (Por favor escoger de la siguiente situaciones )

- Soy dueño de mi propia casa
- Vivo con la familia
- Alquilo una casa / apartamento
- Vivo con amigos
- Alquilo una habitación
- Actualmente estoy en una instalación (la cárcel/ centro de tratamiento / hogar de ancianos)
- No tengo hogar (coche / de la calle / refugio / etc.)

\* 6. Por favor escoger de la opcion que mejor describe su raza

- Afroamericano / Negro Asiático
- Blanco
- Nativo de América o nativo de Alaska
- Multi-raza
- Nativo de Hawai / Islas del Pacífico
- Otro

## Spanish Community Survey (continued)

\* 7. ¿Es usted Hispano?

- Sí  
 No

\* 8. ¿Cuánto dinero gana su familia al año?

- Menos de \$15,700  
 \$ 15,701-\$26,150  
 \$26,151-\$41,850  
 \$41,851-\$50,000  
 \$50,001-\$75,000  
 \$ 75,000+

\* 9. ¿Qué idioma se habla más en su casa?

- English  
 Español  
 Other

\* 10. ¿Está usted actualmente o un miembro de la familia en las Fuerzas Armadas o es un veterano militar?

- Sí  
 No

\* 11. Por favor marque todas las fuentes de ingresos en su hogar

- Trabajo de tiempo completo  
 Trabajo de tiempo temporal  
 Trabajo autónomo  
 TANF  
 Desempleado  
 Otros  
 SSI/SSDI  
 Pensión para menores  
 Pensión  
 Compensacion al trabajador  
 Sin Ingresos

\* 12. Por favor, seleccione el más alto nivel de educación alcanzado en su hogar

- 0- 8th Grado  
 9th-12th grado, sin diploma  
 Diploma de escuela secundaria/GED Tecnica Profesional  
 Grado Asociado  
 Licenciatura  
 Maestría

## Spanish Community Survey (continued)

\* 13. ¿Ha necesitado la ayuda de cualquier tipo para su hogar el año pasado ?

- Sí  
 No

\* 14. En caso afirmativo, ¿pudo obtener acceso a la ayuda que necesitaba?

- Sí  
 No

\* 15. ¿De qué agencia / recurso usted recibió asistencia?

\* 16. Basado en las necesidades actuales de su hogar y su comunidad, por favor evalúe cada uno de los temas marcando UNA de las Casillas en cada línea

	Preocupación crítica	Algo preocupante	No es una preocupación
Costos de los alimentos	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
El acceso a alimentos saludables	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vivienda / Renta	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sin hogar / falta de techo	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reparaciones en el hogar	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reducción de costos de servicios	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aumento de ingresos	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ayuda con el manejo de dinero	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ayuda para pagar factura de servicios públicos	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tarjeta de crédito o préstamo de deuda	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Apoyo a los padres con la educación	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
La educación infantil / tutoría	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Abandono de escuela secundaria	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

# Spanish Community Survey (continued)

	Preocupación crítica	Algo preocupante	No es una preocupación
Ayuda de guardería antes / después de la escuela	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Seguridad y Protección en el lugar donde vive	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pagar por la educación superior universitaria	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Seguro de Salud / Costos de salud	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cuidado dental y de la visión	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programas para los jóvenes / adolescentes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Delincuencia juvenil / delito	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Drogas o abuso de alcohol	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Violencia doméstica	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programas y servicios para la tercera edad	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Servicios para personas de movilidad reducida	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Servicios para Veteranos	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Servicios de Salud Mental	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Barrera del idioma	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Inmigración / cuestiones de ciudadanía	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Temas de encarcelamiento / reintegración	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Encuentro de empleo	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Capacitación de trabajo	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Otros



## Spanish Community Survey (continued)


\* 17. ¿De la lista anterior cuál es UNA de la necesidad MÁS importante en este momento?

\* 18. Por favor comparta cualquier comentario acerca de la disponibilidad de servicios u otras necesidades no satisfechas en su comunidad

19. Si a usted le gustaría participar en la rifa, déjenos saber como contactarlo.

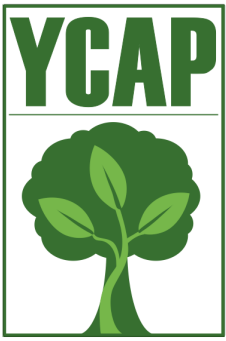
Numero telefónico

Correo electrónico



**JOIN THE  
CONVERSATION!**

Join us for a focus group to discuss  
McMinnville's needs & strengths for a county  
wide needs assessment!



**YCAP** YC GOSPEL RESCUE MISSION  
FOCUS GROUP

**WHEN: TUE. MAY 22, 2018  
@ 6:30 PM**

**WHERE: 1340 NE LOGAN ST.  
MCMINNVILLE, OR**

## Physical Survey Locations (locations where surveys were placed in the communities)

### AMITY

Amity School District Homeless Liaison

### DUNDEE

Dundee Community Center

### LAFAYETTE

Lafayette Community Church

### MCMINNVILLE

Community Justice

Goodwill Job Connection McMinnville

Gospel Rescue Mission

Head Start

Helping Hands Women's Shelter

Henderson House

Housing Authority

McMinnville Senior Center

Project Able

Provoking Hope

Salvation Army

Unidos Bridging Community

WIC McMinnville

Yamhill County Veteran Service Officer

YCAP Main Office

YCAP McMinnville Shelters

### NEWBERG

Goodwill Job Connection Newberg

Love INC

River St. Church

Senior Center

WIC Newberg

YCAP Newberg Shelter

### SHERIDAN

Grand Sheramina

Sheridan Headstart

Sheridan Public Library

### WILLAMINA

Willamina Civic Club

Willamina Library

Willamina School District Homeless Liaison

Willamina VFW

### YAMHILL/CARLTON

Yamhill/Carlton Storehouse

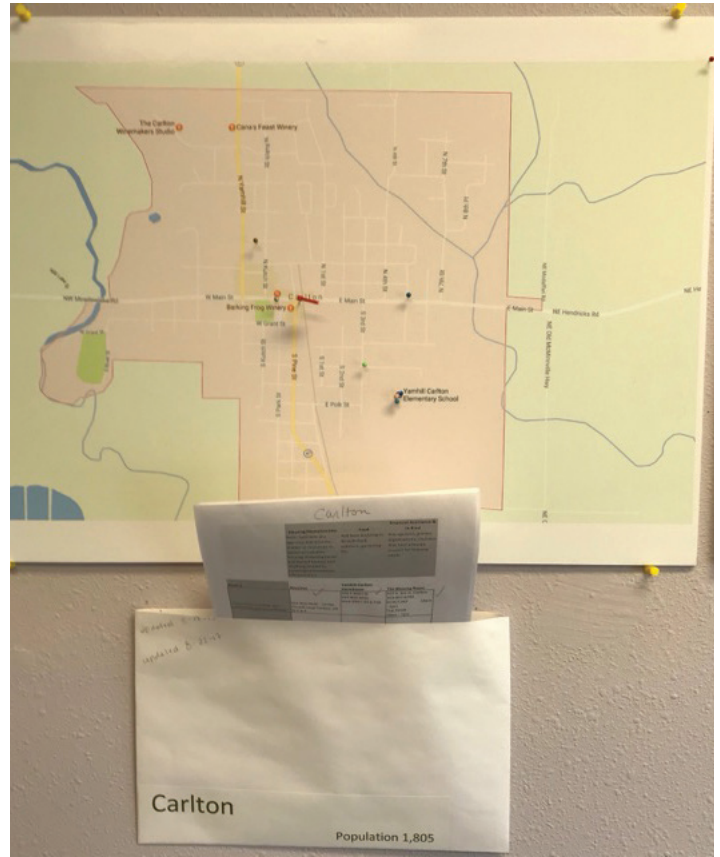
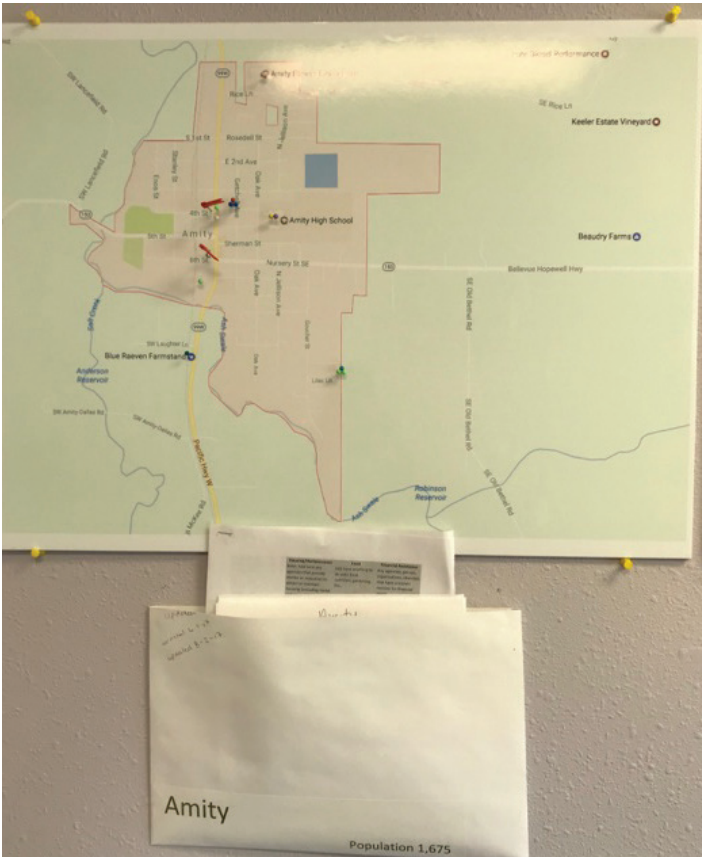
\*Surveys were also distributed online via Survey Monkey, see page 5.

## Pictures of Physical Asset Maps

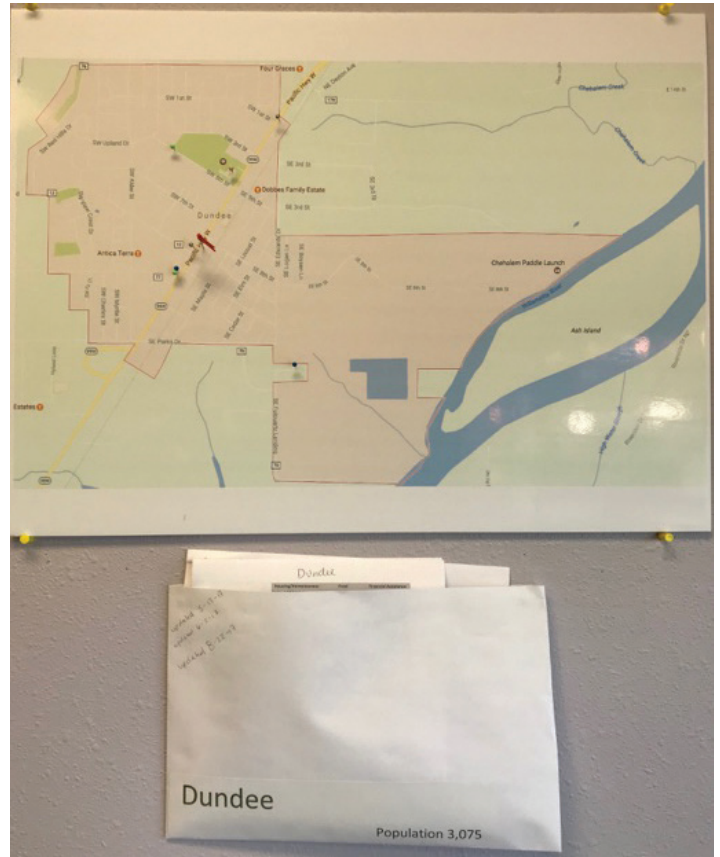


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# Pictures of Physical Asset Maps



# Pictures of Physical Asset Maps



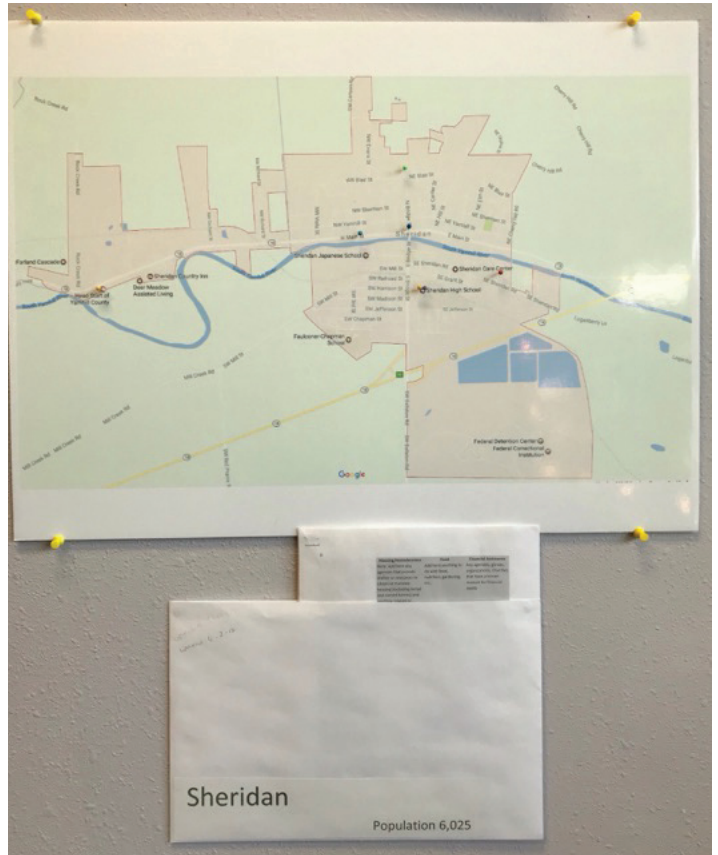
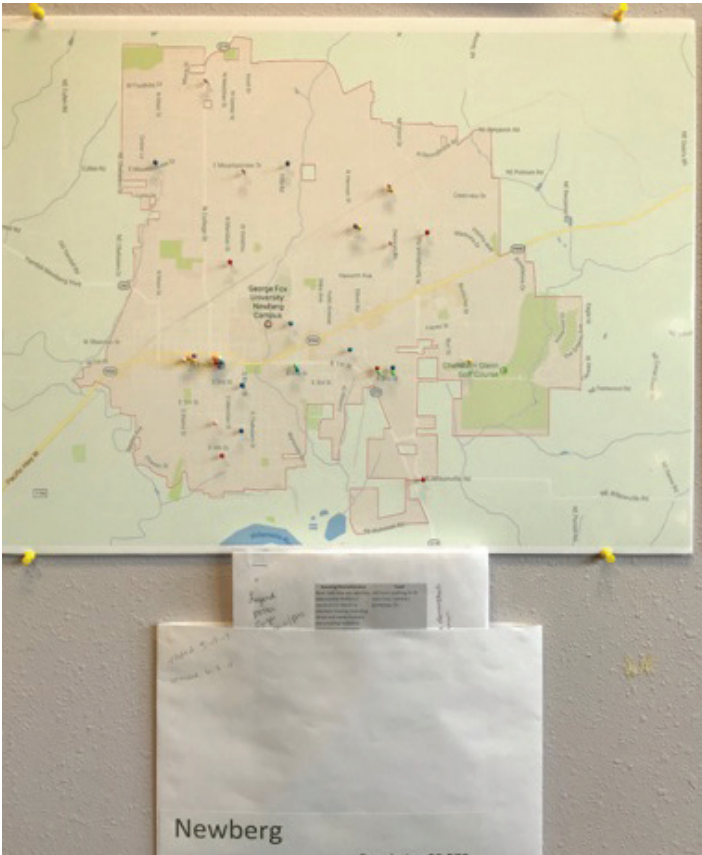


# Pictures of Physical Asset Maps

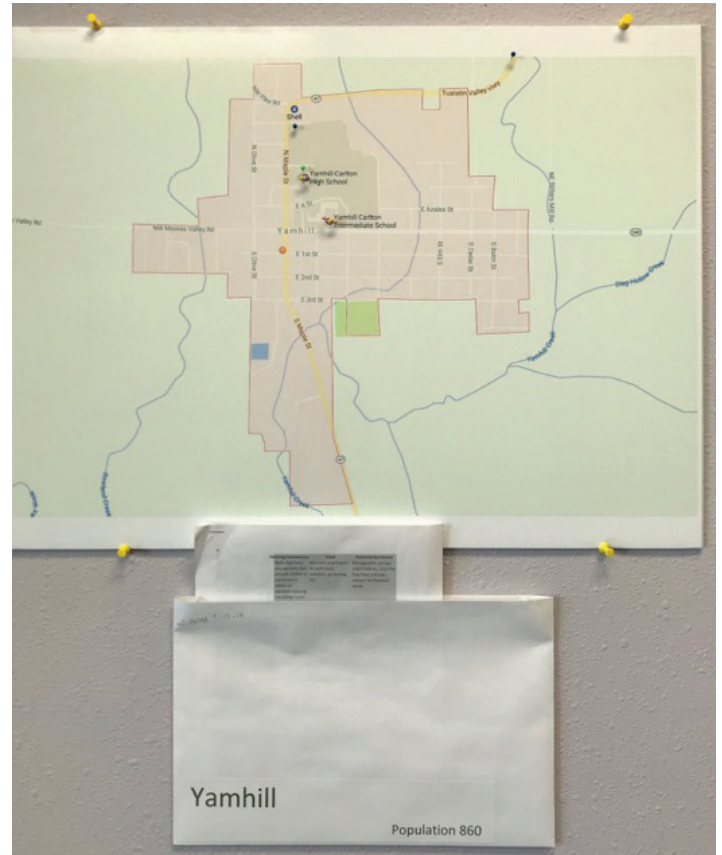
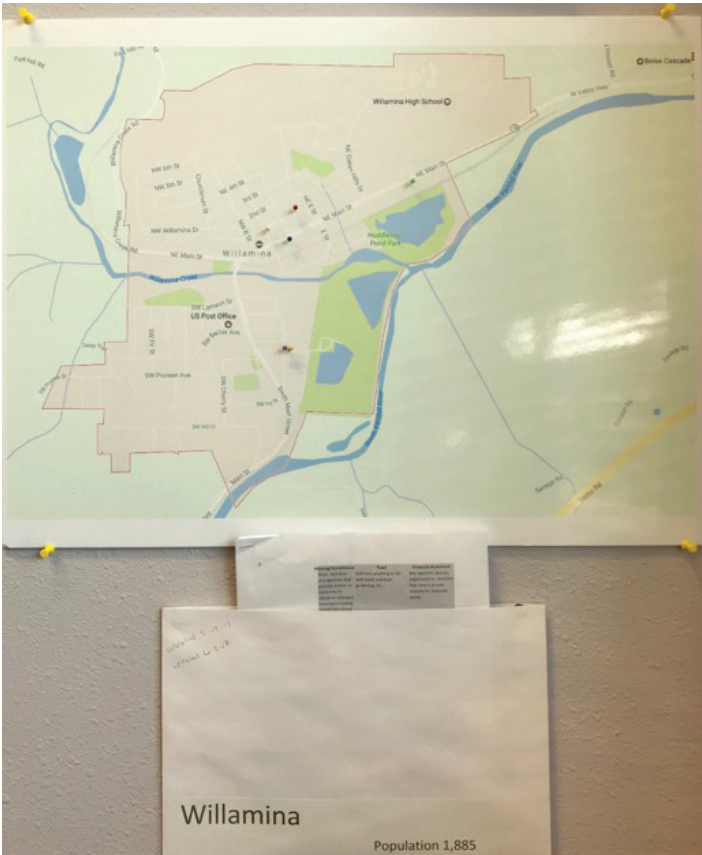




# Pictures of Physical Asset Maps



# Pictures of Physical Asset Maps



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Yamhill Community Action Partnership  
**NEEDS ASSESSMENT REPORT**