# YCAP NEWSLETTER

**Quarterly Newsletter for Yamhill Community Action Partnership** 

Summer Edition 2022

## YCAP CHARTS A NEW COURSE:



For over a year, YCAP has been working on developing a new three year strategic plan that would also update our mission, vision, and values. With the help of an outside consultant,

YCAP staff, clients, partner agencies, and the community were asked for their input into the direction YCAP should take for the next few years. In July, the YCAP Board of Directors approved the new strategic plan, mission, vision, and values for the organization. YCAP's work in the community has grown significantly over the past three years, and the new plan recognizes that growth and helps guide future expansion.

#### **OUR MISSION:**

We serve to advocate for people in need by providing access to resources and tools to strengthen communities in Yamhill County.

### **OUR VISION:**

We envision an inclusive and caring community that creates opportunities for all people to thrive, build resiliency, and ensures a more equitable society.

#### **OUR VALUES:**

#### Collaboration & Engagement

We lead with positive intent, dignity, and respect. We strive to understand each situation by speaking openly, sincerely, and through active listening. We solve problems creatively with empathy and a partnering mindset.

### Accountability & Integrity

We honor the ethical standards that guide our service. We seek timely and authentic feedback throughout our work. We commit to transparency and continuous quality improvement.

## Leadership & Community Voice

We cultivate meaningful relationships and promote a culture of teamwork. We proactively ask questions, share knowledge, and advocate for the needs of the community. We are intentional and compassionate as we care for ourselves and others.

## Equity Centered & Inclusive

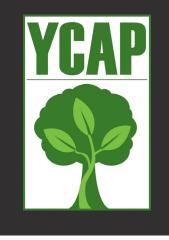
We recognize the diverse and unique value of all members of our community. We embrace differences and commit to diversity, equity, and inclusion. We empower all voices to create a safe and welcoming environment.

# 2022 YCAP BOARD OF DIRECTORS

#### **BOARD OFFICERS:**

Carrie Zimbrick, Chair Kellie Menke, Treasurer Arlene Worden, Secretary

David Case Jon George Mary Starrett



## FOOD BANK: Harvest2Home Relaunch





In August, YCAP happily relaunched the Harvest2Home program on Thursdays from 10 am until 11 am at the McMinnville Senior Center.

The relaunch of Harvest2Home was made possible by the efforts of a few dedicated volunteers as well as the McMinnville High School football team. The local senior population has







The Harvest2Home program was started to give seniors, rural, and other vulnerable populations improved access to fresh produce. Seniors can be hesitant to visit local pantries for support due to feeling others may need help more, a lack of transportation, lines that may require standing for a long time, inability to carry heavy bags, etc.

With additional community support, YCAP will be able to continue rejuvenating this program as well as including more vulnerable populations, school sites, and areas of the county that are underserved.

# **HOUSING STABILIZATION: Unprecedented Calls for Help**



Coordinated Entry acts as the "first touch" a client has with YCAP's Housing Stabilization. The sheer volume of housing client calls increased dramatically over the last few months due to the ending of the Oregon Emergency Rental Assistance Program (OERAP).

Two YCAP staff members worked to return calls for help as soon as possible, and they successfully triaged hundreds of households experiencing homelessness into several categories (rental assistance, deposit assistance, Fast Track Vouchers, Emergency Housing Vouchers, etc.) to help alleviate the current

housing crisis. During the month of June, the number of client interactions jumped to 1,283 for these two staff members. To address this issue and the amount of time it can take to return a client's call for help, YCAP hired a third member of the Coordinated Entry team and restructured the system to mirror something similar to a call center in order to achieve the highest quality of care for clients seeking YCAP housing services.

Individuals needing to access help for housing should visit <a href="https://www.anydooryamhill.org/">https://www.anydooryamhill.org/</a> and complete a screening form or call 503-687-1494. A coordinated entry staff member will respond within a couple of business days.

YCAP continues to navigate the ever changing needs of the community while helping those most in need find stability in uncertain times.

## **ENERGY SERVICES: Program Snapshot**

From October 1, 2021 through July 15, 2022, the Energy Assistance Program was able to serve 1,032 households, resulting in 329 prevented utility shutoffs. Of the households served, 61 were veterans, 559 had a disability, 534 were over the age of 60 and 108 had children under the age of 6. The average household income for these families was only \$17,484, and the average payment made on their behalf to their utility was \$469.

#### Water Assistance Comes to McMinnville

Earlier this year, YCAP received a Federal grant to provide water assistance to low-income households, and we are thrilled that the City of McMinnville has now been added to the list of water providers!

As of August 1, 2022, the following providers are set-up with the water/sewer program: City of Amity, City of Carlton, City of Dayton, City of Dundee, City of Lafayette, City of McMinnville, City of Sheridan, City of Willamina, and City of Yamhill. YCAP is working to add providers so more households can participate in this program.



Applications for water or energy assistance are processed on a first-come-first-served basis. To request an application visit <a href="http://yamhillcap.org/energy">http://yamhillcap.org/energy</a> or call 503-687-1480.

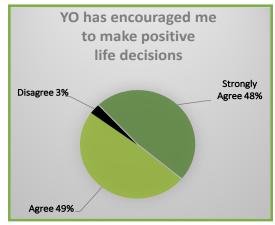
# **YOUTH OUTREACH: YO Services Survey**

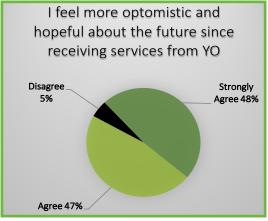
Through YCAP's Youth Services, young people are supported by mentors and peers, are given opportunities to become involved in education or work that builds their skills, are supported and protected during challenging times, and are engaged in community activities, becoming valuable contributors to the quality of life in our community.

Youth Outreach continually surveys its youth as a way to collect and examine behaviors, experiences and other factors that influence the health and well-being of Yamhill County's young adults. The results provide a snapshot of the county's youth and serves as a barometer of the outreach programs effectiveness in fostering healthy choices in young people.

The YCAP Youth Survey asks questions about risky behavior, mental health, physical health and safety. Question topics may include, but are not limited to, behavior related to drugs and alcohol, depression, bullying, personal health, eating disorders, stress, harassment, sexual activity, extracurricular activities, time spent helping others, screen time, etc.

To the right you can see a few statistics from the Youth Outreach Newberg drop-in center (YO).





# **CALL FOR VOLUNTEERS: YCAP Restarts Volunteer Program**

Due to COVID, YCAP unfortunately had to put the volunteer program on hiatus, but we are excited to welcome back our friends who want to help their neighbours in need.



**Current Volunteer Opportunities Include:** 

- Drivers for daily food pick-ups
- Help distribute fresh produce
- Sorting donated food product
- Group Repacks and Sorting



Have fun and make a difference!

Interested in volunteering? You can email Gina Blanco at GinaB@yamhillcap.org or call her at 503-883-4183.



# THANK YOU FOR YOUR CONTINUED SUPPORT!

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503-538-8023
Office Hours: M-F 9:00 a.m.—8:00 p.m.
YCAP is an equal opportunity provider and employer.